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ABSTRACT

This paper examines: (1) what those who directly employ and educate America's students after they leave high school think of the quality of the U.S. elementary and secondary schools; (2) what recent students and their parents think of the quality of the education they or their children received; and (3) what a cross section of Americans think about the adoption of a common set of national standards of performance for all schools, and whether or not such standards need to be higher than those that now prevail in the schools. The study sought ratings on 15 key attributes of preparedness that are the basic objectives of secondary education and which enable students to perform well on the job or in higher education. Responses (from over 2,000 participants) revealed that employers felt their recent hires out of high school were borderline in terms of functional literacy and basic functional skills. Employers and educators alike suggest a general lack of student preparation and discipline. Despite the concerns expressed, there was a strong commitment to educational reform on the part of all groups surveyed, including support for tougher standards, and for a higher level of investment. The bulk of the paper consists of tables detailing study findings and the study questionnaires. (GLR)

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AN ASSESSMENT OF AMERICAN EDUCATION:
THE VIEW OF EMPLOYERS, HIGHER EDUCATORS,
THE PUBLIC, RECENT STUDENTS,
AND THEIR PARENTS

Sponsored by:

The Committee for Economic Development

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Conducted by

The Harris Education Research Center
Study Directors:

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Robert F. Wagner, President

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CONTENTS

	<u>Page</u>
A WORD ABOUT THIS STUDY.....	1
ANALYSIS.....	5
The Alarm of Employers and Educators Over the Failure of Education.....	5
The Growth of Remedial and Training Programs.....	9
The Reality Gap: The Difference Between How Students and Their Parents See Schools and How Employers and Those Running Higher Education Do.....	11
The Powerful Mandate for a National Commitment to Education.....	14
KEY TABLES	
Estimates of the Level of Preparation of Recent High School Students for the Job Market.....	12
Estimates of the Level of Preparation of Recent High School Students for Higher Education.....	13
Are There Clear Standards of What Students Should Know and Be Able to Do Upon Graduation?.....	16
Does the Country Need Common National Standards of Performance All Schools Should Be Expected to Live Up to?.....	16
To Really Be Competitive in the World, Does the U.S. Need to Reach Higher Standards of Educational Achievement?.....	17
Does the Nation Today Invest Enough in Education?.....	17
METHODOLOGY.....	19
COMPLETE TABLES.....	25
Tables for Educator and Employer Questionnaires.....	26
Tables for Public Questionnaire.....	93
Tables for Standards Questionnaire.....	114
QUESTIONNAIRES.....	132

A WORD ABOUT THIS STUDY

The Purpose

During September of 1991, the Harris Education Research Center, a subsidiary of Louis Harris and Associates, conducted the first study ever undertaken to determine what those who directly employ and educate America's students after they leave high school think of the quality of this country's elementary and secondary schools.

In addition, a cross section of recent students, as well as their parents, gave their own assessment of the quality of the education they or their children received. Thus, a direct comparison is afforded between the self-estimate of those who are the products of the school system and those who employ them in jobs or provide them with further education.

A third major purpose of this study was to find out from a cross section of the American people how they view the need for adoption of common national standards of performance that all schools should be expected to live up to, and whether or not such standards need to be higher than those that now prevail in the schools.

The heart of this study lies in 15 key attributes of preparedness that are the basic objectives of secondary education, and which enable students to perform well on the job or in higher education. On each, the samples of educators, employers, recent students and their parents were all asked to give common ratings. Such an exercise simply has not been conducted before on a nationwide basis. It is hoped that the results contained in this study will be bench-marks for future trend lines in each subsequent year, yielding a

different, highly functional measure of the progress and effectiveness of education.

The study also recognized the need to measure the steps which employers and educators take to help recent high school students adjust, adapt, and perform better in work and higher education. In other words, the match between employers and educators, on the one hand, and those coming out of the high schools on the other is a two-way street.

The Sample

First, the study looked at the attitude of employers. Among the 402 employers who were surveyed, 34% were executives of small companies, 33% of medium-sized companies, and 33% of large companies. Two thirds (67%) of the executives are line or operations officers, while 33% are human resource officers. Many small and medium-sized companies, of course, do not have human resource officers. Regionally, 28% of the employers are in the East, 29% in the Midwest, 27% in the South, and 15% in the West.

Three-fourths of the employers were drawn from the private sector, while one in four (25%) came from government. Dun & Bradstreet provided randomized samples of all of the employers, from which the interviews were conducted.

Second, the study examined the attitudes of those running higher education. Among the sample of educators, the regional distribution follows that of the distribution of college and vocational institutions: 26% in the East, 18% in the Midwest, 35% in the South, and 21% in the West. In order to have enough cases to break out separately, one fourth of the interviews were conducted among educators in trade or vocational schools, one quarter among educators in two year colleges, one quarter in small four year colleges, and one

quarter in four year universities. Among the educators, the sample was divided 50% among Admissions Officers and 50% among faculty spread throughout the disciplines.

The remainder of the sample was drawn from a national probability cross section of 4,200 randomly selected households, who were interviewed by telephone to screen for those who were high school students four to eight years ago and for those who were parents of those who went to high school four to eight years ago. Thus, in the end, a national cross section of 1744 adults was interviewed, out of which 250 were parents of high school students four to eight years ago, and 511 were students who left high school during that same period either to accept a job or to go on to higher education in either a four year university, a small four year college, a two year college, or a trade or vocational school. Parents were then broken out by those whose children went on to take jobs or to higher education.

Thus, it is possible to look in depth at samples of students four to eight years out of high school who went directly into jobs, went on to further education, or who first took a job and then later went onto higher education. Forty-seven percent of all those who either graduated from high school or left before graduation went into the job market, while 53% went onto further education. However, 10% of these recent high school students first went into the job market and then later went onto higher education. In the end, then, 63% of these former students eventually went onto higher education, while 37% went into jobs and did not receive further education.

Fourth, this national probability cross section also made it possible to examine the attitudes of approximately 1,000 adults who are neither parents nor former students about the about the state of education and the role of

national standards. Thus, the total number of interviews, in this combined cross section — public, parents, and former students — was 1,744.

Acknowledgements

While this study is the full responsibility of the Harris Education Research Center and the firm of Louis Harris and Associates, the generous help of Pascal Forgione of the National Education Goals Panel and Robert Schwartz of the Pew Charitable Trusts made this study possible.

All of the results to all of the questions are provided in this study, and full computer runs are available upon request.

ANALYSIS

Taken together, the four levels of the study — the attitudes of employers; of those running higher education; of recent students and their parents; and of the public — provide a compelling and depressing look at American education today. The results show a deep concern on the part of employers and educators about how America's school systems function. They also show a profound commitment on the part of all groups to basic reform. Of specific (and poignant) interest is the dramatic gap between what employers and higher education officials think of student achievement, and what recent students and their parents believe schools have accomplished.

The Alarm of Employers and Educators Over the Failure of Education

The survey questioned employers and those in charge of higher education to evaluate recent students on fifteen key attributes. These attributes included recent students' "ability to read and understand written and verbal instructions"; the capacity to do arithmetic and higher mathematics, to write and read well, and to solve complex problems; having disciplined work habits; and "having the capacity to concentrate on the work done over an extended period of time." The study also probed to find out about attitudes toward work, dress, behavior, and goals.

Here are the central findings:

Out of 15 key attributes that educators and employers look for in recent high school students, the average positive rating among employers is no better than 30%, compared with an average negative rating of 66%. Among educators, the average is 36% positive and 62% negative for the same 15 items.

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Employers could find only one of the 15 attributes on which they were able to rate the recent students positive. Educators found only three on which recent students came up positive.

Most serious by far are the uniformly negative ratings on bedrock attributes that are essential to functioning in a job or in higher education.

Among employers:

— Only 33% report that recent high school graduates have "the ability to read and understand written and verbal instructions," while a lower 25% say they are "capable of doing arithmetic functions." This means that most employers have serious doubts about the functional literacy of the vast majority of the labor pool from which they must find new employees.

— No more than 30% of all employers give a positive rating to the way recent students have "learned to read well," 22% positive on "learning mathematics well," and a striking 12% positive on "learning how to write well."

— Every bit as significant is that no more than 30% give a positive rating to recent students "having the capacity to concentrate on the work done over an extended period of time," that only 25% say they are "motivated to give all they have to the job they are doing," that 20% feel they "have a real sense of dedication to work," that only 19% feel recent students "have real discipline in their work habits," and that 10% feel recent students have "learned to solve complex problems." All of these attributes, of course, are critical elements in achieving any high level of performance on the job.

— The five remaining attributes show better scores, although only one is in the positive column: a total of 57% rate highly the recent students' ability "to work cooperatively with fellow employees." Close to half (46%) give them positive marks on "having both the desire to learn more and the capacity to keep learning more on the job," 42% credit them with "a good attitude in

dealing with those under them," 39% are positive on their having "learned to dress and behave well," and 39% report they "have a good attitude toward supervisors."

Observation:

Employers clearly feel that their recent hires out of high school have an attitude toward those they work for that can be turned to positive and productive applications. It is not that they are lacking in eagerness and a willingness to get along with those they work with. However, the devastating news is that the employers are convinced that their new hires out of high schools are by and large borderline in terms of functional literacy, their capacity to express themselves, and their basic functional skills. Most of all, they have little in the way of capacity for high concentration or creative and skillful application of their minds to work challenges. In short, in the view of employers, recent graduates' education has at best prepared them marginally for work.

Among Educators: The pattern is slightly more positive in the scores accorded the recent high school graduates who have been accepted by them for attendance at their institutions of higher learning. But the essential elements show almost all of the same flaws and failures:

— A somewhat higher 41% give a positive rating to the "ability of recent graduates to read and understand written and verbal instructions," although a lower 32% report they have the "capability of doing arithmetic functions." Thus, functional literacy is obviously no small problem for those providing these former students higher education.

— Again, only 33% report positively on their "having learned to read well," 27% on "having learned mathematics well," 18% on "having learned to write well." All three, of course, are absolutely basic to any kind of post-high school education.

— But five other answers are particularly disturbing: only 29% give them positive marks on "being motivated to give all they have to stretching their minds and learning new disciplines," no more than 26% report their having "a real sense of dedication to learning," 25% say they are positive on their "having the capacity to concentrate on their studies over an extended period of time," only 21% say they "have real discipline in their work habits," and no more than 15% that they have "learned how to solve complex problems."

— The five remaining attributes, all essentially dealing with attitude, are more positively rated by the educators than was the case among the employers: 66% say recent students are positive about their "being able to work cooperatively with fellow students and faculty"; 63% say the same about their "having a good attitude toward their teachers"; 55% that they have "learned how to dress and behave well"; 48% are positive about their "having both the desire to learn more and the capacity to keep learning more as they move to higher levels of education"; and 43% give them positive marks on "having a good attitude in dealing with the pressure of meeting academic standards."

Observation:

Most heartening is the fact that majorities feel those recently accepted for higher education have a positive attitude towards their teachers and fellow students, that they have a real desire to learn more and to keep learning at higher levels, and that they are willing to endure the pressures of academic achievement. However, almost entirely missing, they feel, are the disciplines necessary to achieve these goals: dedication to learning, discipline in work habits, and learning how to solve complex problems. And, underneath it all, of course, is the lack of functional literacy and basic skills in reading, writing, math, understanding written and verbal instructions, and doing arithmetic functions. The educators have drawn a portrait of students on the margin, at best.

The Growth of Remedial and Training Programs

To meet these serious deficiencies, both employers and educators report using special programs to make up some of the gaps. For example, 66% of the educators report having increased remedial services over the past five years in "basic areas such as math, reading, and writing." For 36%, this has meant a "major change" in the way their institution has adapted to the changed caliber of their students. However, only 38% feel that these efforts have made up the gaps, with the vast majority admitting they still exist. Close to half (49%) report that their rates of retention of students are still declining, suggesting that they are waging a losing battle. By the same token, 42% also report that they have had to make their admissions standards "tougher" to meet the demands of the modern world for educated young people. Specifically, 49% have made major changes in the "orientation process for freshmen," 43% report major changes in "the guidance and counseling system," and 34% in the "student academic program for freshmen."

The bottom line among educators is a 63-30% majority who say categorically that the "high school education of their recently admitted students leaves them well short of being properly prepared." And, compared with 10 years ago, they say their current crop of students is "worse prepared."

Employers reflect similar concerns about recent graduates. Employers by 57-36% are acutely aware of the need to demand ever increasing levels of skill in order to have a labor force that can meet competition from abroad. A 65-31% majority of large employers are particularly cognizant of this rising need. Discouragingly, by 72-25%, employees also report that the skill level of high school graduates has not risen accordingly.

The levels of effort and of success in making up the gaps by employers is uniformly lower than that reported by educators. For example, only 28% of

all employers report having "increased remedial and training services in basic areas such as math, reading, and writing," over the past five years. No more than 25% say they have made "major changes" in the way their organizations "have adapted to the changed caliber of recent graduates." And no more than 18% say that these efforts have begun to "make up the gap," after remedial and training services have been used. Thus, 46% of all employers say their rate of retention of their new hires has been diminishing. Indeed, 69% say the number of high school graduates they have to screen before finding those "who can meet our standards of employment" has risen. For every one acceptable applicant, they find they have to reject five others.

No more than 14% report having an "organized program of job training of which a major part is teaching basic skills, such as math, reading, and writing to raise the level of functional illiteracy," no more than 28% report "teaching specific technical skills that used to be taught in the school systems," and only 26% have programs for "counseling recent high school graduates individually so that they can adapt their specific work assignments to the levels of skills and education they have." At the same time, 53% report that the cost of upgrading their new labor hires who are recent high school graduates has increased over the past five years.

By 67-30%, a majority of employers report that they have not made major changes in the configuration of their work place to better accommodate the changing nature of the work force. Most simply do not feel such major changes are necessary. By contrast, however, 43% of the employers report having "established a relationship with a specific local school or schools where our operations are located and where our executives visit the schools and describe the needs we have for new hires and the type of workers we are looking for," and 49% report having "established contact with the less privileged parts of the

local community in order to give young people some hope that they can one day improve their lot by going to work for mainstream organizations and companies."

Observation:

Clearly the evaluation by employers and educators of student preparation is the most devastating part of this report. At the same time these findings also show the limited willingness of these groups to provide real support to make up for the short-falls of the education system. This is particularly true in the case of employers. What is also troubling is the limited success both groups feel they have had when they set up training and remediation efforts. This makes the point that there can be no substitute for basic change in the way schools teach and train students.

The Reality Gap: The Difference Between How Students and Their Parents See Schools and How Employers and Those Running Higher Education Do

One of the most striking results of this study is the significant gap between how students and their parents rate America's educational system and the ratings given by employees and educators. In all of the fifteen key areas probed, students are positive about their level of preparation. Parents are also positive — with only one exception: by a 52-48 percent margin parents are negative on how schools teach students "to solve complex problems" for the job market.

The average gap between the positive rating of education given by employers and that given by students and their parents is no less than 40 points among students and 35 points for parents. The picture in terms of higher education is the same, with students being 34 percent more positive than educators and parents an even greater 41 percent more positive.

The following charts vividly portray the extent of the gap:

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ESTIMATES OF THE LEVEL OF PREPARATION OF RECENT
HIGH SCHOOL STUDENTS FOR THE JOB MARKET

	Employers		Students Who Got Jobs		Parents of Children Who Got Jobs	
	Posi- tive	Nega- tive	Posi- tive	Nega- tive	Posi- tive	Nega- tive
Being able to work cooperatively with fellow employees	57	41	72	27	77	21
Having both the desire to learn more and the capacity to keep learning more on the job	46	50	69	29	63	37
Good attitude in dealing with those under them	42	45	73	27	71	27
Learning how to dress and behave well	39	58	68	30	68	29
Having a good attitude toward supervisors	39	58	69	30	68	25
Ability to read and understand written and verbal instructions	33	64	78	21	70	27
Having the capacity to concentrate on the work done over an extended period of time	30	66	73	27	65	35
Learning how to read well	30	67	78	22	67	30
Motivated to give all they have to the job they are doing	25	71	69	30	69	30
Being capable of doing arithmetic functions	25	72	71	28	66	33
Learning mathematics well	22	74	68	32	65	35
Having a real sense of dedication to work	20	78	73	27	67	33
Having real discipline in their work habits	19	78	70	30	54	43
Learning how to write well	12	84	66	34	56	42
Learning how to solve complex problems	10	86	57	43	48	52
<u>Average</u>	<u>30</u>	<u>66</u>	<u>70</u>	<u>29</u>	<u>65</u>	<u>33</u>

ESTIMATES OF THE LEVEL OF PREPARATION OF RECENT
HIGH SCHOOL STUDENTS FOR HIGHER EDUCATION

	Students Who Went on to Further Education				Parents Whose Children Went on to Further Education	
	Educators		Posi - Negative		Posi - Negative	
	%	%	%	%	%	%
Being able to work cooperatively with fellow students and faculty	66	31	79	21	87	13
Having a good attitude toward their teachers	63	35	76	24	81	18
Learning how to dress and behave well	55	42	70	28	85	14
Having both the desire to learn more and the capacity to keep learning more as they move to higher levels of education	48	50	68	32	75	22
Having a good attitude in dealing with the pressure of meeting academic standards	43	56	66	33	74	25
The ability to read and understand written and verbal instructions	41	58	86	14	86	14
Learning how to read well	33	66	80	19	82	18
Being capable of doing arithmetic functions	32	65	74	26	77	23
Being motivated to give all they have to stretching their minds and learning new disciplines	29	70	62	38	73	27
Learning mathematics well	27	69	70	30	71	28
Having a real sense of dedication to learning	26	73	66	34	73	27
Having the capacity to concentrate on their studies over an extended period of time	25	74	59	40	70	27
Having real discipline in their work habits	21	77	60	39	68	29
Learning how to write well	18	80	71	29	77	23
Learning how to solve complex problems	15	83	63	37	71	26
<u>Average</u>	<u>36</u>	<u>62</u>	<u>70</u>	<u>30</u>	<u>77</u>	<u>22</u>

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Observation:

The reality gap is striking and alarming. To put it most succinctly: the current crop of students and their parents are deluding themselves. This points up the real necessity of enlisting and informing America's parents about what employers and higher education institutions expect. It also means (and this is even more important) that students and their schools need to be made aware of what standards are demanded. Until this gap is closed, little progress can be made in ensuring that America has a truly educated workforce.

The Powerful Mandate for a National Commitment to Education

In addition to examining the interrelationship of employers, post-secondary educators, and students, the study also looked at the larger context of attitudes about public education, specifically the debate about standards. An overwhelming 82-14% majority of the American people, and an 81-16% majority of employers, are convinced the nation "needs common national standards of performance that all schools should be expected to live up to." Indeed, 80% of the public and 91% of all employers feel "this country should know how American students' performance compares to world class standards."

Majorities of 54% among the public, 66% among parents, and 73% among employers say that "clear standards of what students should know and be able to do upon their graduation today" do not exist. Even among those who say there are clear standards, 48% believe those standards are just "not high enough."

A 52-37% majority of the public and a higher 62-35% majority of employers believe that "employers do not now have accurate and comprehensive information about the academic performance of recent high school graduates who are seeking jobs with them." A 66-32% majority of employers claim they do have such information about college graduates. But this raises the real necessity of elevating the importance of high school records by students in the process of

evaluating job applicants. No more than 24% of all employers say they pay "a great deal of attention" to the high school records of the average applicant. This fact undoubtedly conveys a sense that what they do academically in high school may be at best of limited importance.

The ultimate stake for both employers and the country as a whole is clearly spelled out by both the public and the employers themselves:

— A high 95% of the employers and 88% of the public is convinced that "in order for America to be really competitive economically in the world, this country needs to reach higher standards of educational attainment." By 80-18% among the public and by 83-16% among employers, sizable majorities deny that "America is now placing enough emphasis on learning." The bottom line: 88% of the public, 90% of the parents, 89% of all employers, 89% of business employers, and 88% of government employers all say it is "very important" for "the American workforce to improve its skills in order for this country to become economically competitive in the world." Majorities ranging from 64 to 78% of employers and 64 to 71% of the public feel that "this nation today does not invest enough" in pre-school education, kindergarten through grade 12, education beyond 12th grade, and training and adult education.

The following tables present a clear picture of the state of attitudes on a set of key problems:

ARE THERE CLEAR STANDARDS OF WHAT STUDENTS
SHOULD KNOW AND BE ABLE TO DO UPON GRADUATION?

	<u>Are Clear Standards</u> %	<u>Are Not</u> %	<u>Not Sure</u> %
<u>Total Public</u>	37	54	6
<u>Total Students</u>	39	56	5
Took jobs upon leaving high school	44	49	7
Went on to higher education on leaving high school	31	65	4
<u>Total Parents</u>	28	66	6
Children took jobs on leaving high school	28	66	6
Children went on to higher education	25	68	7
<u>Total Employers</u>	20	73	7
Small Business	25	69	6
Medium business	20	75	5
Large business	13	83	4
<u>Total Government Employers</u>	24	63	13

DOES THE COUNTRY NEED COMMON NATIONAL STANDARDS OF
PERFORMANCE ALL SCHOOLS SHOULD BE EXPECTED TO LIVE UP TO?

	<u>Need Common Standards</u> %	<u>Don't Need</u> %	<u>Not Sure</u> %
Total Public	82	14	4
Total Recent Students	80	17	3
Total Parents	87	13	*
Total Employers	81	16	3

TO REALLY BE COMPETITIVE IN THE WORLD, DOES THE U.S. NEED
TO REACH HIGHER STANDARDS OF EDUCATIONAL ACHIEVEMENT?

	<u>Need Higher Standards</u> %	<u>Don't Need</u> %	<u>Not Sure</u> %
<u>Total Public</u>	88	10	2
Total Recent Students	87	12	1
Total Parents	90	8	2
<u>Total Employers</u>	95	4	1
Total Business Employers	96	3	1
Total Government Employers	92	8	-

DOES THE NATION TODAY INVEST ENOUGH IN EDUCATION?

	Percent Saying "Not Enough"			
	<u>Total Public</u> %	<u>Recent Students</u> %	<u>Parents</u> %	<u>Employers</u> %
Pre-School Education	61	69	56	73
K-12	71	81	77	78

Observation:

For all of the concern expressed about the quality of elementary and secondary education, there is strong commitment on the part of all groups surveyed for reform, for tougher standards, and for a higher level of investment. This is indeed an encouraging signal about the future of education in the United States.

What this study makes clear is that there is a profound concern on the part of those who depend on the products of America's elementary and secondary schools. Employers and those in higher education believe the quality of high school preparation is woefully inadequate. More than that, in many cases they have been forced to change the way they deal with new employees and new students to make up for the failings of the country's elementary and secondary education system.

That their concerns are not shared by recent students and their parents points to a reality gap that must be closed. Hope, however, comes from a broad consensus for higher standards and educational reform — a consensus that offers the possibility of a truly competitive United States, assuming the public's will and employers' and educators' needs are met.

METHODOLOGY

Overview

This is a study of attitudes among employers, educators, and the general public on the caliber of our nation's high school graduates and on the value of national standards in elementary and secondary education. In all, 2,446 individuals were interviewed for the study during the first three weeks of September, 1991. The interviews were conducted at the Harris firm's computer-assisted telephone interviewing facility in Rockefeller Center.

Sample of Employers

The sample of employers included 402 individuals, 301 of whom work in private industry. The remaining 101 work in national and Federal government. The business sample included equal numbers of individuals in small (\$5 to \$20 million in sales), medium-sized (\$20 to \$100 million) and large (over \$100 million) companies. In the medium-sized and large businesses, equal numbers of line executives and human resource officers were interviewed. In the small firms, only line executives were interviewed. The samples were randomly drawn from Dun & Bradstreet's on-line listing of businesses. In government agencies, equal numbers of line executives and human resource officers were drawn from a Dun & Bradstreet listing of state and Federal agencies.

Sample of Educators

In all, 301 educators were interviewed. In order to permit separate analysis, equal numbers of trade and vocational schools, two-year colleges, small four-year colleges, and large four-year universities were chosen from Dun

& Bradstreet's listing of educational institutions. Equal numbers of admissions officers and faculty members were chosen for interview.

Sample of the Public

A total of 1,744 members of the public were interviewed. The most scrupulous sampling and fielding techniques were employed, including a randomized household member selection grid. Four cross sections were used, each stratified for region and size of place, each with 1,250 population sampling units (PSU's).

Using a sampling technique developed by Dr. Martin Frankel and Dr. Matthew Goldstein, the noted sampling experts of the City University of New York, simultaneous oversamples in two target groups were interviewed along with the public cross-section. The first group consisted of former students, four to eight years out of high school; the second group consisted of parents of such young people. Two hundred and fifty parents and 511 former students were interviewed. The incidence of parents was 17%; of the former students, 12%.

Field Procedures

Within each sample household, a single respondent is randomly selected for interviewing. This random selection stratifies households on the basis of household composition as follows:

If the household contains only males or only females in the eligible age range (single sex household), a single respondent is selected in a single stage of sampling.

If the household contains at least one male and one female in the eligible age range (dual sex household), the selection of a respondent involves

two stages of sampling. In the first stage a random process is used which designates either Male (m) or Female (f). In stage two, a single respondent of that sex is randomly selected for interviewing.

The selection of a respondent among all eligible persons for single sex households and among all eligible persons of the randomly selected sex for dual sex households is accomplished as follows:

1. A determination is made of "n" the number of eligible persons in the household.
2. A random number RN is selected in the range from 1 to n.
3. The random number selects the RNth oldest eligible respondent.

For example, if the household contains 3 eligible respondents, i.e., 3 eligible persons in a single sex household or 3 eligible respondents of the randomly selected sex in a dual sex household) a random number between 1 and 3 is selected. If the random number is 1, then the oldest eligible person is selected for subsequent interviewing. If the random number is 2, then the second oldest person is selected for interviewing. If the random number is 3, then the youngest eligible person is selected for interviewing.

Control of the Sample

In order to maintain reliability and integrity in the sample, the telephone field staff follows these procedures when a respondent contact is attempted:

- A non-answering telephone is dialed three more times over a three-day period. At the end of this time, if no contact is made, a new telephone number is generated for that PSU.
- If a business telephone is reached or if contact is made with a household in which a potential respondent presents a language barrier, a new telephone number is generated for that PSU.

- Once a residential contact is established, the interviewer uses the respondent selection procedure to designate someone in the household for the interview.

Callback Strategy

In order to attain the highest possible response rates within reasonable cost constraints, callbacks are made according to the following guidelines:

No Answer/Not-at-Homes: An initial call and then three callbacks to reach an adult member of the household. Callbacks are made on different days and at different times of the day. After the fourth call, the household is replaced by another number in that PSU.

Respondent Selection: Up to four additional attempts to complete the interview with the designated member of the household after the selection procedure.

Refusals: One callback to try to convert any designated respondent who has refused or terminated an interview. If after the conversion attempt the designated respondent still declines the interview, another household is selected in that PSU.

Unavailable Respondents: An initial call and three callbacks to reach the designated member of the household. If after the fourth call the respondent is still not available for the interview, another household is selected in that PSU.

Busy Signals: An initial call, a follow-up fifteen minutes later, and three callbacks to reach a member of the household. Callbacks are made on different days and at different times of the day. If the telephone is still busy after the fourth call, a new number is selected in that PSU and the household is replaced.

Weighting

There was a multi-stage weighting process for the public data. First, the sample was corrected for the parent and former student oversampling by correcting for the nthing procedure that screened for these groups. As a result, the total results reflected the actual proportions of these subgroups in the population. Second, the sample was balanced for geography, sex, age, and race based on the Census Current Population Survey and National Planning Data's 1990 updates of Census figures.

The employer and educator data were not weighted.

Sampling Error

The results achieved from any sample survey are subject to sampling error. Sampling error is defined as the difference between the results obtained from the sample and those that would have been obtained had the entire population been surveyed. The size of sampling error varies both with the size of the sample and with the percentage giving a particular answer. The following table sets forth the range of error in samples of different sizes at different percentages of response:

Table A-1

APPROXIMATE SAMPLING TOLERANCES (AT 95% CONFIDENCE) TO
USE IN EVALUATING PERCENTAGE RESULTS APPEARING IN THIS REPORT

<u>Number of People Asked Question on Which Survey Result Is Based</u>	<u>Survey Percentage Result at 10% or 90%</u>	<u>Survey Percentage Result at 20% or 80%</u>	<u>Survey Percentage Result at 30% or 70%</u>	<u>Survey Percentage Result at 40% or 60%</u>	<u>Survey Percentage Result at 50%</u>
2,000	1	2	2	2	2
1,500	2	2	2	3	3
1,000	2	2	3	3	3
900	2	3	3	3	3
800	2	3	3	3	3
700	2	3	3	4	4
600	2	3	4	4	4
500	3	4	4	4	4
400	3	4	4	5	5
300	3	5	5	6	6
200	4	6	6	7	7
100	6	8	9	10	10
50	8	11	13	14	14

COMPLETE TABLES

Table I
CALIBER OF HIGH SCHOOL GRADUATES FIVE AND TEN YEARS AGO

Q 1a 1/2 How would you rate the caliber of recent graduates of the nation's high schools today compared with those who graduated five/tien years ago in terms of being prepared to be productive and satisfactory employees for your company (organization) ... much better prepared, somewhat better prepared, somewhat worse prepared, or much worse prepared?

		EMPLOYERS			BUSINESSES			TYPE OF EXEC			REGION		
		TOTAL	SIZE	LINE	HUMAN	GOV.	MID.	SO.	RE-	SOUR	FIRN	MID.	WEST
		FMPY.	BUSI-	SM	MFD	LA	OPERA-	CEES	RE-	SOUR	FIRN	EST	UTH
		%	%	%	%	%	%	%	%	%	%	%	%
Base		402	101	100	100	201	100	101	113	118	109	62	
Compared to Five Years Ago													
Years Ago													
Better prepared		32	28	24	30	29	30	23	45	20	35	38	37
Worse prepared		45	48	50	44	50	43	57	38	52	45	39	45
The same		20	22	24	25	18	25	17	12	21	16	24	16
Not sure/Refused		3	2	3	1	3	2	3	6	6	4	-	2
Compared to Ten Years Ago													
Years Ago													
Better prepared		29	27	33	20	27	26	37	22	28	38	29	
Worse prepared		56	59	54	55	67	58	60	48	58	61	50	52
The same		8	9	10	9	8	10	7	6	11	4	8	11
Not sure/Refused		7	6	9	3	5	5	7	10	9	7	4	8

Table 2

**CHANGES IN THE REMEDIAL SERVICES FOR HIGH SCHOOL
GRADUATES PROVIDED BY EMPLOYERS**

O1b. As a result of changes in the preparedness of students coming out of secondary school these days, have you increased your remedial and training services in such basic areas as math, reading, and writing compared with five years ago, or not?

EMPLOYERS	BUSINESSES		TYPE OF EXEC		REGION							
	TOTAL BUSI- NESS	SM- ALL	SIZE		HUMAN RESOUR- CES	GOV- ERN- MENT	MID- WEST			SO- UTH		
			MED- IUM	LAR- GE			LINE/ OPERA- TIONS	RE- STAUR- ANTS	EAST			
%	%	%	%	%	%	%	%	%	%	%		
Base	402	301	101	100	201	100	101	113	116	109	62	
Have increased remedial services	26	27	30	23	26	26	29	33	28	31	27	26
Not increased remedial services	63	65	67	73	55	67	62	58	59	64	66	66
Not sure/refused	8	8	3	4	17	7	9	9	12	5	7	8

31

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31

HAVE REMEDIAL PROGRAMS MADE UP THE GAP?

O 1d. Do your company's (organization's) remedial programs make up the gaps that exist in this current generation in terms of their preparedness to learn, or does a gap still exist, even after remedial services have been used?

	EMPLOYERS		BUSINESSES		TYPE OF EXEC		REGION						
	TOTAL EMP- LOYERS	BUSI- NESS NFS	SIZE		HUMAN LINE/ OPERA- TIONS		GOV. EIN MEN TUES	MID- WEST	SO- UTH	WEST			
			SM ALL	MFD LUM	LA- RGE	RE- SOUR CES							
%	%	%	%	%	%	%	%	%	%	%	%	%	%
Base	402	301	101	160	100	201	100	101	113	118	109	62	
Make up the gap	18	16	19	11	18	19	9	24	16	18	21	16	
Gap still exists	45	44	42	47	43	42	48	49	43	42	44	55	
Not sure/Refused	37	40	40	42	39	39	43	28	41	40	35	29	

3.2

3.0

CHANGES IN THE RETENTION RATE OF NEW EMPLOYEES

Table 4

Q.1e - Do you feel that the rate at which you are able to retain new employees out of high school has declined sharply due to their lack of proper preparation, has declined moderately, or not declined at all?

EMPLOYERS	BUSINESSES										TYPE OF EXECUTIVE							REGION					
	SIZE			HUMAN RESOURCE OPERATIONS				GOVERNMENT			LINE/OPERATIONS		MIDWEST		SOUTHWEST			MIDWEST		SOUTHWEST			
	TOTAL BUSINESSES	SMALL	MEDIUM	LARGE	MANUFACTURING	NONMANUFACTURING	TECHNICAL	GOVERNMENT	EDUCATION	HEALTH CARE	INDUSTRIAL	COMMERCE	AGRICULTURE	MINING	TRANSPORTATION	POWER	WATER SUPPLY	HAZARDOUS WASTE	HAZARDOUS WASTE	HAZARDOUS WASTE	HAZARDOUS WASTE		
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Base	402	301	101	100	100	201	100	101	113	118	109	62											
Rate of retention has declined	46	49	53	50	44	49	49	37	44	44	44	47	52										
Not declined	49	48	41	48	55	48	48	53	52	49	48	47											
Not sure/refused	5	3	6	2	1	3	3	10	4	7	6	2											

Q.1

3.5

Table 5
TREND IN SCREENING APPLICANTS TO FIND QUALIFIED EMPLOYEES

O.W. Have you found over the past 10 years that the number of high school graduates you have to screen before finding those who can meet your standards of employment has risen sharply, moderately, or hardly at all?

		FINDS OF FRS						REGION								
		BUSINESS			TYPE OF EXEC			HUMAN			LINE/RF.			GOV.		
		TOTAL	BUSI-	SM-	MFD-	LA-	OPERA-	SOUR-	ERIN-	MID-	FAST	WEST	SO-	MID-	UTH	WEST
		EMPL.	BUSS-	NESS	MFD-	LA-	OPERA-	SOUR-	ERIN-	MID-	FAST	WEST	SO-	MID-	UTH	WEST
		%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Rise		402	301	101	100	100	201	100	101	113	118	109	62			
Number screened has risen		68	71	69	72	72	70	74	60	70	65	72	65			
Not risen		26	26	25	25	27	26	25	29	26	29	23	29			
Not sure/Refused		5	3	6	3	1	4	1	11	4	6	5	6			

Q.1g

Table 6

MEAN NUMBER OF APPLICANTS TURNED DOWN
BEFORE HIRING A NEW EMPLOYEE

	<u>Mean</u>
<u>Total Employers</u>	6.3
Total Business	6.5
Small	6.1
Medium	6.5
Large	6.3
Line/Operations	6.0
Human Resources	7.3
Total Government	5.9
East	6.9
Midwest	6.3
South	6.1
West	5.9

Q.1h

Table 7

WHAT EMPLOYERS PAY ATTENTION TO IN
HIRING HIGH SCHOOL GRADUATES

	<u>A Great</u> <u>Deal of</u> <u>Attention</u> <u>%</u>	<u>Moderate</u> <u>Attention</u> <u>%</u>	<u>Slight</u> <u>Attention</u> <u>%</u>	<u>Not</u> <u>Sure</u> <u>%</u>
Interviews with prospective applicant	81	13	4	2
High school records of applicant	24	36	36	4

Table 8

NEED FOR SKILL LEVELS TO RISE TO MEET COMPETITION FROM ABROAD

O 11 As a result of the need to meet competition from abroad, do you feel that the skill levels you require from new hires have risen sharply, risen moderately, or have not risen at all, compared to 5 years ago?

	BUSINESSES			EMPLOYERS			REGION												
							TYPE OF EXEC		HUMAN			LINE/ RE-	SOUR-	ERN.	GOV.	EST	WES-	TH	WEST
	TOTAL EMPL. OYERS	BUSI- NESS ALL	SIZE SM. MFD. LARGE	MFG. NUM	LA. RGE	OPERA- TIONS	CES	MENT	EAST	RE-	SOUR-	ERN.	GOV.	EST	WES-	TH	WEST		
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
None	402	301	101	100	100	201	100	101	113	118	109	62							
Risen	57	57	54	52	65	60	52	57	49	63	66	48							
Not risen	36	36	36	44	31	34	45	33	42	31	33	33	42						
Not sure/Refused	6	5	6	4	3	6	3	10	10	6	1	10							

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HAVE SKILL LEVELS OF LABOR POOL RISEN TO MEET NEW NEEDS?

O 11 Do you feel over the past five years, the skill level of the labor pool available to you from the high schools has risen sharply, moderately, not much at all, or has deteriorated?

EMPLOYERS										FIRM OFFICES									
BUSINESSES										TYPE OF EXEC									
SIZE										HUMAN									
TOTAL EMPLOYERS	BUSINESS NESS	SMALL BUS. NESS	MED NUM	LARGE BUS.	LINE OPERA TIONS	GOV. SERV. ICES	RE- SELL MEN T	GOV. SERV. ICES	LINE OPERA TIONS	HUMAN RESOURCES	LINE OPERA TIONS	GOV. SERV. ICES	RE- SELL MEN T	GOV. SERV. ICES	LINE OPERA TIONS	GOV. SERV. ICES	RE- SELL MEN T	GOV. SERV. ICES	LINE OPERA TIONS
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Base	402	301	101	100	100	201	100	101	101	113	118	109	109	109	113	118	109	109	113
Skill levels risen	25	23	27	21	20	25	17	34	18	27	30	27	30	27	30	27	30	27	30
Not risen or deteriorated	72	75	71	79	76	72	62	63	81	71	67	69	69	69	69	69	69	69	69
Not sure/Refused	2	2	2	4	2	1	3	2	2	3	3	3	3	3	3	3	3	3	3

Table 10
SPECIFIC TRAINING PROGRAMS TO CLOSE GAPS

Q 1k. Do you have an organized program of job training of which a major part is (READ EACH ITEM) or don't you have such a program?

	HAVE SUCH A PROGRAM			NOT SURE	
	%	%	%	%	%
Teaching specific technical skills that used to be taught in the school systems	28	70	2		
Counseling recent high school graduates individually so they can adapt their specific work assignments to the levels of skills and education they have	26	72	2		
Teaching basic skills such as math, reading, and writing to raise the level of functional literacy	14	85	1		

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TREND OF COST TO UPGRADE NEW LABOR HIRES

Table II

Q11. Has the COST of upgrading your new labor hires who are recent high school graduates increased sharply over the past five years, moderately, or not much at all?

		EMPLOYERS			REGION										
		BUSINESSES			TYPE OF FFC					REGION					
		SMALL BUSINESSES		MFD BUSINESSES	LINE/ MFG. OPERATIONS	HUMAN RESOURCES	GOV. CONTRACTS	MID. WEST	SO. UTH WEST	EAST	MID. WEST	SO. UTH	WEST	EAST	MID. WEST
		%	%	%	%	%	%	%	%	%	%	%	%	%	%
Base		402	301	101	100	100	201	100	101	113	118	109	62		
Increased		53	54	52	56	55	54	55	49	53	51	57	50		
Not much at all		43	43	42	44	43	42	44	42	42	44	37	50		
Not sure/Refused		4	3	6	4	2	3	1	10	4	5	6			

Table 12

VISITS BY CORPORATE EXECUTIVES TO LOCAL SCHOOLS

Q 1m 1. Do you have any programs where your company (organization) has established a relationship with a specific local school or schools where your operations are located, where your executives visit the schools and describe the needs you have for new hires and the type of workers you are looking for, or not?

	EMPLOYERS			BUSINESSES			TYPE OF EXEC			REGION									
										HUMAN		LINE/ RE- OPERA SOUR GOV- MENT		MID- WEST		SO- UTH		WEST	
	TOTAL EMPLOYERS	SMALL BUSINESS	MED UM	LARGE RGE	SMALL BUSINESS	MED UM	LARGE RGE	LINE/ RE- OPERA SOUR GOV- MENT	LINE/ RE- OPERA SOUR GOV- MENT	HUMAN	%	%	%	%	%	%	%	%	
None	402	301	101	100	201	100	100	101	113	118	109	62							
Have	43	42	31	40	55	39	47	46	37	44	49	40							
Don't have	55	57	69	58	44	60	52	50	62	53	49	58							
Not sure/Refused	2	1	—	2	1	1	1	5	1	3	3	2							

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Table 13
EMPLOYER PROGRAMS TO CONTACT LESS PRIVILEGED PARTS OF COMMUNITY

Q1m2. Do you have any programs where your company (organization) has established contact with the less privileged parts of the local community in order to give young people some hope that they can one day improve their lot by going to work for mainstream companies and organizations, or not?

		BUSINESSES			FIRM OWNERS										TYPE OF EXEC			
															SIZE			
					Total	Business	Small	Med.	Large	Line/Opera-	Re-	Gov-	Mid-	So-	Human	Ops/	Region	
		EMPL-	BUSI-	NESS	YERS	NESS	SM	MED.	LA-	OPERA-	SOUR-	ERN-	MENT	WEST	EAST	RE-	WEST	
		%	%	%	%	%	%	%	RAGE	IONS	CES	MENT	WEST	WEST	%	%	%	
Base		402	301	101	100	100	201	100	101	113	116	109	109	109	62	62	62	
Have		49	44	35	42	54	44	42	64	48	42	52	56	56	56	56	56	56
Don't have		50	55	64	57	44	54	57	34	50	56	47	42	42	42	42	42	42
Not sure/Refused		1	1	1	1	2	1	1	2	2	2	1	2	1	2	1	2	1

51

Table 14

HAVE YOU MADE MAJOR CHANGES IN CONFIGURATION OF WORK PLACE
OR DO YOU FIND MAJOR CHANGES UNNECESSARY?

Q 10 - Have you made major changes in the configuration of your work place in
order to better accommodate the changing nature of the work force you are
attracting, or do you find that such major changes are not necessary?

EMPLOYERS	BUSINESSES			TYPE OF EXEC			REGION					
				HUMAN			LINE/ RE- GOV.			SO-		
	TOTAL	BUSI-	SM	MED	LA-	OPERA-	SOUR-	ERIN-	MENT	EAST	MID-	WEST
EMPLOYERS	%	%	%	%	%	%	%	%	%	%	%	%
Base	402	301	101	100	201	100	101	113	116	109	109	62
Have made major changes	30	27	30	29	21	28	24	39	27	30	31	31
Such changes not necessary;	67	71	70	66	77	71	71	54	69	64	66	69
Not sure/Refused	3	2	2	5	2	1	5	7	4	6	3	3

5/

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**HOW WELL PREPARED ARE RECENT HIGH SCHOOL GRADUATES
TO MEET NEEDS ON THE JOB?**

Table 15

Q 2 Now, I want you to rate how well prepared high school graduates you are getting us job applicants these days are in some key areas. On (READ LIST), do you feel their high school preparation is excellent, pretty good, only fair, or poor?

	POSITIVE		NEGATIVE		EXCELLENT		FAIR		POOR		NOT SURE	
	%	%	%	%	%	%	%	%	%	%	%	%
Being able to work cooperatively with fellow employees	57	41	4	53	36	4	2					
Having both the desire to learn more and the capacity to keep learning more on the job	46	50	5	41	41	10	4					
Having a good attitude in dealing with those under them	42	45	2	40	41	3	13					
Learning how to dress and to behave well	39	58	2	37	43	15	3					
Having a good attitude toward supervisors	39	58	2	37	46	12	3					
Their ability to read and understand written and verbal instructions	33	64	2	31	54	10	3					
Having the capacity to concentrate on the work done over an extended period of time	30	66	1	29	53	13	3					
Learning how to read well	30	67	1	29	53	14	3					
Being motivated to give all they have to the job they are doing	25	71	2	23	49	23	3					
Being capable of doing arithmetic functions	25	72	1	24	52	20	3					
Learning mathematics well	22	74	1	21	52	22	4					
Having a real sense of dedication to work	20	78	1	18	51	27	2					
Having real discipline in their work habits	19	78	1	18	45	33	2					

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Table 15

HOW WELL PREPARED ARE RECENT HIGH SCHOOL GRADUATES TO MEET NEEDS ON THE JOB?

O 2. Now, I want you to rate how well prepared high school graduates
you are getting as job applicants these days are in some key areas
On (READ LIST). do you feel their high school preparation is excellent,
pretty good, only fair, or poor?

	POSI. TIVE	NEGA. TIVE	EXCEL. LNT		GOOD	FAIR	POOR	NOT SURE
			%	%				
Learning how to write well	12	84	1	11	47	37	4	
Learning how to solve complex problems	10	86	.	10	47	39	4	

Table 16
RECENT HIGH SCHOOL STUDENTS' ABILITY TO WORK WITH FELLOW EMPLOYEES

Q 28. Now, I want you to rate how well prepared high school graduates you are quitting as job applicants these days are in some key areas. On being able to work cooperatively with fellow employees, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

		EMPLOYERS				BUSINESSES				TYPE OF EXEC				REGION			
		SIZE		HUMAN		LINE/ RE- OPERA TIONS		GOV- ERN- MENT		MID- WEST		SO- UTH		WEST			
FMLY- OWNERS	%	TOTAL BUSI- NESS	SM ALL	MFD NUM	LA- RGE	CES	MEN	GOV- ERN- MENT	EAST	113	118	109	62				
Base	402	301	101	100	100	201	100	101	113	118	109	62					
...Positive	57	56	59	56	53	57	55	59	65	53	57	50					
...Negative	41	43	40	41	47	41	45	35	33	45	41	45					
Not sure/Refused	4	4	4	3	5	3	6	3	3	5	5	2					

5.)

6.)

RECENT HIGH SCHOOL STUDENTS' CAPACITY TO LEARN ON THE JOB

Table 17

O 213. Now, I want you to rate how well prepared high school graduates you are getting as job applicants these days are in some key areas. On having both the desire to learn more and the capacity to keep learning more on the job, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

	EMPLOYERS		BUSINESSES											
			TYPE OF EXEC											
	TOTAL EMPL- OYERS	% BUSI- NESS ALL	SIZE			HUMAN REL. OPERA- TIONS			GOV- ERN- MEN- TAL ACES			REGION		
			%	%	%	%	%	%	%	%	%	%	%	%
Base	402	301	101	100	100	201	100	101	113	118	109	62		
.....Positive	46	47	47	47	47	46	44	42	42	46	51	42		
.....Negative	50	50	52	48	50	49	53	51	51	52	48	52		
Not sure/Refused	5	5	7	5	4	5	5	4	4	3	8	3		

60

61

64

Table 18
RECENT HIGH SCHOOL STUDENTS' ATTITUDE IN DEALING
WITH PEOPLE UNDER THEM

Q 211 Now, I want you to rate how well prepared high school graduates you are getting as job applicants these days are in some key areas. On having a good attitude in dealing with those under them, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

		EMPLOYERS			BUSINESSES			TYPE OF EXEC			REGION							
TOTAL EMPL. OERS	BUSI- NESS NESS	SIZE		HUMAN REL.			GOV. CENS			MID. WEST			SO- UTH			WEST		
		SM. ALL	MED. NUM	LA. RGE	OPERA- TIONS	GOV. CENS	MENT	EST	WES	TH	WEST	TH	WEST	TH	WEST	TH	WEST	
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
402	301	101	100	100	201	100	101	113	118	109	62							
42	41	41	39	42	38	45	47	50	38	39	42							
45	47	44	45	51	46	47	39	42	47	46	40							
2	2	2	1	3	2	2	4	4	1	3	2							
Base																		
Positive																		
Negative																		
Not sure/Refused																		

Base
...Positive
...Negative
Not sure/Refused

60

60

Table 19

RECENT HIGH SCHOOL STUDENTS' DRESS AND BEHAVIOR

Q 29. Now, I want you to rate how well prepared high school graduates you are getting as job applicants these days are in some key areas. On Learning how to dress and to behave well, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

EMPLOYERS	BUSINESSES			TYPE OF EXEC						REGION					
	TOTAL EMPL- OERS	SIZE		HUMAN LINE/			GOV.			MID- WEST			SO- UTH		
		BUSI- NESS	SM. ALL	MED- NUM	LA- RGE	OPERA- TIONS	SOUR- CES	ERIN- GEMENT	EAST	MID- WEST	UTH	WEST	MID- WEST	UTH	WEST
		%	%	%	%	%	%	%	%	%	%	%	%	%	%
Base	402	301	101	100	100	201	100	101	113	118	109	62			
—Positive	39	38	37	40	36	37	38	45	48	36	40	27			
—Negative	58	60	60	58	63	60	61	50	50	61	57	66			
Not sure/Refused	2	2	1	6	—	1	4	2	4	2	3				

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RECENT HIGH SCHOOL STUDENTS' ATTITUDES TOWARDS SUPERVISORS

Table 20

O 210 . Now, I want you to rate how well prepared high school graduates you are getting as job applicants these days are in some key areas. On a good attitude toward supervisors, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

		EMPLOYERS			BUSINESSFS												
					TYPE OF EXEC												
EMPL- OERS	NESS	SIZE			HUMAN			REGION				MID- WEST	SO- WEST	WES			
		TOTAL	BUSI- NESS	SM- ALL	MED- UM	LARGE	LINE/ OPERA- TIONS	GOV- ERN- MENT	RE- SOUR- CES	ERIN.	EST						
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Base		402	301	101	100	100	201	100	101	113	118	109	109	62			
---Positive		39	36	36	37	37	36	36	46	45	36	35	35	39			
.....Negative		58	62	63	62	62	62	63	47	52	62	63	55				
Not sure/Refused		2	2	1	2	2	1	3	2	2	1	2	3				

60

Table 21

RECENT HIGH SCHOOL STUDENTS' ABILITY TO READ AND UNDERSTAND INSTRUCTIONS

Q21. Now I want you to rate how well prepared high school graduates you are getting as job applicants these days are in some key areas. On their ability to read and understand written and verbal instructions, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

	EMPLOYERS		BUSINESSES		TYPE OF EXEC		REGION						
	TOTAL EMPL. OVERS	BUSI- NESS ALL	SIZE		HUMAN RESOURCES	LINE/OPERA- TIONS	GOV- ERNMENT	MID- WEST			SO- UTH		
			SM ALL	MED. NUM				EST	WEST	UTH	WEST	UTH	WEST
	%	%	%	%	%	%	%	%	%	%	%	%	%
Base	402	301	101	100	100	201	100	101	113	118	109	62	62
Positive	33	31	28	30	35	32	28	39	31	34	32	35	35
Negative	64	67	69	68	65	65	72	54	65	64	65	60	60
Not sure/Refused	2	2	3	1	1	2	-	2	3	2	2	-	-

60

**RECENT HIGH SCHOOL STUDENTS' CAPACITY TO CONCENTRATE
OVER AN EXTENDED PERIOD OF TIME**

O 212 . Now, I want you to rate how well prepared high school graduates you are getting as job applicants these days are in some key areas. On . Having the capacity to concentrate on it & work done over an extended period of time, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

72

	EMPLOYERS										BUSINESSES									
	TYPE OF EXEC										REGION									
	SIZE			HUMAN			LINE/ RE-			GOV.			MID-		SO-					
	TOTAL EMPL. OYERS	SM- BUSI- NESS	MID- RIM	LA- RGE	OPERA- TIONS	LA- TIONS	RE- SERV- ICES	ER- N- MENT	GOV.	EAST	MID- WEST	WES- T	WES- T	WES- T	WES- T	WES- T	%	%	%	%
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Base:	402	301	101	100	100	201	100	101	113	118	109	62								
...Positive	30	29	34	29	24	29	29	35	32	35	27	26								
...Negative	66	68	63	69	73	68	70	59	65	62	72	68								
Not sure/Refused	1	1	2	-	-	1	-	2	2	-	1	2								

Table 23

RECENT HIGH SCHOOL STUDENTS' ABILITY TO READ WELL

Q25. Now, I want you to rate how well prepared high school graduates you are getting as job applicants these days are in some key areas. On learning how to read well, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

EMPL. OYERS	BUSINESSES		TYPE OF EXEC						REGION							
			TOTAL BUSI- NESS	SM- ALL	MED- IUM	LA- RGE	HUMAN RESOURCES			GOV- ERN- MEN- TAL	SOUR- CES	LINE/ OPERA- TIONS	EAST	MID- WEST	SO- UTH	WEST
	%	%					%	%	%							
Base	402	301	101	100	100	201	100	101	113	118	109	62				
....Positive	30	28	31	27	26	27	29	37	27	34	26	34				
....Negative	67	70	68	71	72	71	70	57	71	63	72	61				
Not sure/Refused	1	2	4	1		2			2	1	2					

74

75

Table 24

RECENT HIGH SCHOOL STUDENTS' MOTIVATION
TO GIVE ALL THEY HAVE TO THE JOB

Q 214. Now, I want you to rate how well prepared high school graduates you are getting as job applicants these days are in some key areas. On . Being motivated to give all they have to the job they are doing, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

EMPLOYERS	BUSINESSES												EMPLOYERS												
	TYPE OF EXEC												REGION												
	SIZE			HUMAN			LINE/ RE-			GOV.			MID-			SO-			WEST			WEST			
EMPL- OYERS	TOTAL BUSI- NESS	SM- ALL	MED- IUM	LA- RGE	LA- RGE	LA- RGE	OPERA- TIONS	OPERA- TIONS	OPERA- TIONS	GOV- ERN- MENT	GOV- ERN- MENT	GOV- ERN- MENT	EST	EST	EST	EST	EST	EST	EST	EST	EST	EST	EST	EST	
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Base	402	301	101	100	100	201	100	101	113	118	109	62													
.....Positive	25	26	29	26	24	25	29	23	29	22	27	23													
.....Negative	71	72	71	70	74	73	69	70	65	75	72	73													
Not sure/Refused	2	2	3	1	2	2	1	4	2	2	4	2													

70

75

70

Table 25

RECENT HIGH SCHOOL STUDENTS' ABILITY TO DO ARITHMETIC FUNCTIONS

O 22 Now, I want you to rate how well prepared high school graduates you are getting as job applicants these days are in some key areas. On ...Being capable of doing arithmetic functions, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

EMPLOYERS	BUSINESSES										TYPE OF EXEC										REGION									
	SIZE			HUMAN			LINE/ RE-			GOV.			MID-			SO-			MID-			WEST			UTH			WEST		
	TOTAL	BUSI-	SM-	MED-	LA-	OPERA-	SOUR-	ERIN-	MENT	EAST	WEST	UTH	WEST	MID-	WEST	UTH	WEST	MID-	WEST	UTH	WEST									
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%									
All	402	301	101	100	100	201	100	101	113	118	109	62																		
.....Positive	25	23	20	17	25	26	18	30	24	25	25	27																		
.....Negative	72	75	71	61	73	73	80	62	73	73	72	68																		
Not sure/Refused	1	1	3	-	-	1	-	-	1	1	1	-																		

70
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DID HIGH SCHOOL STUDENTS' LEARN MATHEMATICS SKILLS WELL?

O26 Now, I want you to rate how well prepared high school graduates you are getting as job applicants these days are in some key areas. On Learning mathematics well, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

Table 26

		BUSINESSES			EMM' OFFRS			REGION																	
								HUMAN		LINE/ RE-		GOV-		MID-		SO-		WEST		UTH		WEST			
		TOTAL	SM	MFD.	LA.	OPERA-	SOUR-	CFS	ERN-	MFT	EAST	%	%	%	%	%	%	%	%	%	%	%	%	%	
		EMPL-	BUSI-	NESS	All	NIM	PGF																		
		%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Base		402	301	101	100	100	201	100	101	113	118	109	62												
.....Positive		22	21	20	20	22	23	15	26	27	24	16	21												
.....Negative		74	77	78	78	75	74	83	64	69	73	81	73												
Not sure/Refused		1	1	3	1	1	2	1	1	2	1	2	1												

.....Positive

.....Negative

Not sure/Refused

63

72

Table 27

RECENT HIGH SCHOOL STUDENTS' SENSE OF DEDICATION TO WORK

O 215 - Now, I want you to rate how well prepared high school graduates you are getting as job applicants these days are in some key areas. On "Having a real sense of dedication to work, do you feel their high school preparation is excellent, pretty good, only fair, or poor?"

81

	EMPLOYERS			BUSINESSES			TYPE OF EXEC			REGION			
	TOTAL EMPL- ERS NESS	BUSI- NESS ALL	SIZ E SM ALL	MED UM	LA. RGE	HUMAN	LINE/ OPERA TIONS	RE- SOUR CES	GOV. ERN- MEN T	EAST	MID- WEST	SO- UTH	WEST
%	%	%	%	%	%	%	%	%	%	%	%	%	%
Base	402	301	101	100	201	100	101	113	118	109	62		
—Positive	20	22	22	20	23	21	22	14	20	20	22	13	
—Negative	78	77	78	78	75	77	78	80	77	78	76	82	
Not sure/Refused	1	1	3	1	1	1	2	1	1	3	2		

Table 28
RECENT HIGH SCHOOL STUDENTS' SENSE OF DISCIPLINE IN WORK HABITS

O 23 Now I want you to rate how well prepared high school graduates you are getting as job applicants these days are in some key areas. On having real discipline in their work habits, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

	EMPLOYERS										BUSINESSSES									
	SIZE					HUMAN					TYPE OF EXEC					REGION				
	TOTAL	BUSI- NESS	SM- ALL	MED- UM	LARGE	LINE/ OPERA- TIONS	RE- SOUR- CES	GOV. ERN- MEN	INDU- STRY	EAST	MID- WEST	SOU- TH	UTH	WEST	MID- WEST	SOU- TH	UTH	WEST		
Base	402	301	101	100	201	100	101	113	118	109	62									
— Positive	19	18	17	19	17	16	20	25	19	23	19	13								
— Negative	78	81	82	79	82	82	79	69	77	75	80	82								
Not sure/Refused	1	2	3	2	1	1	3	1	2	2	2									

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Table 29

RECENT HIGH SCHOOL STUDENTS' ABILITY TO WRITE WELL

O 24. Now I want you to rate how well prepared high school graduates you are getting as job applicants these days are in some key areas. On learning how to write well, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

		EMPLOYERS						BUSINESSES						REGION					
		SIZE			TYPE OF EXEC			HUMAN			LINE/ RE-			GOV.			MID.		
EMPL.	BUIS-	SM-	MED-	LARGE	LA.	OPERA-	SOUR-	CES	MENT	EAST	WEST	UTH	WEST	UTH	WEST	UTH	WEST	UTH	WEST
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Base	402	301	101	100	100	201	100	101	113	116	109	62							
—Positive	12	10	14	8	9	12	7	18	14	14	9	10							
—Negative	84	86	82	88	89	85	90	76	81	81	89	84							
Not sure/Refused	1	1	3	—	—	1	—	—	1	1	1	1							

85

80

80

RECENT HIGH SCHOOL STUDENTS' ABILITY TO SOLVE COMPLEX PROBLEMS

Table 30

Q27 Now I want you to rate how well prepared high school graduates you are getting as job applicants these days are in some key areas. On learning how to solve complex problems, do you feel in high school preparation is excellent, pretty good, only fair, or poor?

FIRM OFFERS	BUSINESSSES			TYPE OF EXEC						REGION								
	TOTAL BUSI- NESS NESS	SIZE		HUMAN			LINE/ RE- OPERA TIONS			GOV- ERN- MEN- TAL			MID- WEST			SO- UTH		
		SM ALL	MED- IUM	LAR- GE	CES	ERNA	MENT	EAST	WES	TH	WEST	EAST	WES	TH	WEST	EAST	WES	TH
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Base	402	301	101	100	100	201	100	101	113	118	109	62	62	62	62	62	62	62
.....Positive	10	9	13	8	6	6	9	8	14	12	11	7	11	11	11	11	11	11
.....Negative	86	88	84	90	90	87	90	78	84	86	88	82	82	82	82	82	82	82
Not Sure/Refused	.	1	2	.	.	1	.	.	1	.	1

Table 31
CALIBER OF HIGH SCHOOL GRADUATES FIVE AND TEN YEARS AGO

Q 1a 1/2 - How would you rate the caliber of recent graduates of the nation's high schools today compared with those five/ten years ago in terms of being prepared to be educated at the college (vocational school) level ... much better prepared, somewhat better prepared, somewhat worse prepared, or much worse prepared?

	EDUCATORS	TYPE OF INTERVIEW	TYPE OF SCHOOL											
			REGION				SM. COLLEGE				LARGE COLLEGES			
			ADMIS- SIONS		DE & VOCAL		YEAR		YEAR		UNIV.		ERSITY	
			TOTAL EDUCATORS	FACULTY	MID- CERS	SO- CERS	EAST COAST	MID- WEST	WEST COAST	NATIONAL	COLLEGE	COLLEGES	UNIVERSITIES	COLLEGES
			%	%	%	%	%	%	%	%	%	%	%	%
Base		300	150	150	78	54	106	62	75	75	75	75	75	75
Compared to Five Years Ago														
Better prepared		36	31	41	23	30	47	37	24	45	33	40		
Worse prepared		43	48	39	46	56	35	44	55	45	43	31		
The same		19	21	18	27	15	16	19	20	9	21	27		
Not sure/Refused		2	1	3	4	-	2	-	1	-	3	3		
Compared to Ten Years Ago														
Better prepared		34	31	37	24	37	42	31	31	37	31	39		
Worse prepared		52	58	46	56	57	44	55	52	57	53	45		
The same		7	9	6	6	4	8	10	8	4	5	12		
Not sure/Refused		6	2	11	13	2	5	5	9	1	11	4		

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**CHANGES IN THE REMEDIAL SERVICES FOR HIGH SCHOOL
GRADUATES PROVIDED BY EDUCATIONAL INSTITUTIONS**

O 1b As a result of the changes in the preparedness of students coming out of secondary school these days, have you increased your remedial services in such basic areas as math, reading, and writing compared with five years ago, or not?

EDUCATIONS

TYPE OF INTERVIEW	EDUCATIONS										TYPE OF SCHOOL					
	ADMIS- SIONS		REGION		MID WEST		UTAH WEST		TRA- DI- TIO- NAL		COLL- EGES		UNIV- ERSI- TIES		SM- ALL	LARGE
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Base	300	150	78	54	106	62	75	75	75	75	75	75	75	75	75	75
Have increased remedial services	66	73	59	64	67	65	69	64	83	59	59	59	59	59	59	59
Not increased remedial services	20	22	35	31	26	30	24	27	17	32	37	37	37	37	37	37
Not sure/Refused	6	5	6	5	7	5	6	9	9	9	4	4	4	4	4	4

9

9

Table 32A
EFFECTIVENESS OF REMEDIAL PROGRAMS

Q1d Do the remedial programs you have at your institution make up the gaps that now exist in this current generation in terms of preparedness to learn, or is there still quite a gap that exists, even after remedial services have been used?

		TYPE OF INTERVIEW		REGION		TYPE OF SCHOOL					
		ADMIS-	SIONS	MID-	SO-	TRA-	SM.	LARGE	ALL	4-	YEAR
TOTAL	EDUC-	FAC-	OFFI-	EAST	WEST	VOCA	YEAR	COLL	COLL	UNIV-	ERSI-
						NAL	EGES	NAL	EGES	IES	
%	%	%	%	%	%	%	%	%	%	%	%
Base	300	150	150	78	54	106	62	75	75	75	75
Make up the gap	38	37	39	35	41	43	32	29	52	38	36
Still a big gap remains	45	50	40	46	43	42	50	47	44	40	49
Not sure/Refused	17	13	21	19	17	14	18	24	4	24	15

CHANGES IN THE RETENTION RATE OF NEW STUDENTS/EMPLOYEES

Table 32B

Q 1e Do you feel that due to the lack of proper preparation of the students coming in, the rate at which you are able to retain the new students who are admitted today has declined sharply, has declined moderately, or not declined at all?

TYPE OF INTERVIEW	EDUCATORS										TYPE OF SCHOOL							
	ADMIS SIONS		FAC ULTY		CENSUS		REGION		MID SO		WEST		TRA DE & VOCAL		2- YEAR COLLEGE		4- YEAR COLLEGE	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Base	300	150	150	76	54	106	62	75	75	75	75	75	75	75	75	75		
Rate of retention has declined sharply	6	8	5	1	13	6	8	8	4	4	7	7						
Has declined moderately	43	43	43	29	46	50	47	45	56	36	36	36						
Not declined at all	46	45	47	59	37	42	45	44	39	52	49							
Not sure/Refused	4	4	5	10	4	3	3	3	1	5	8							

Q 2

Q 3

CC

ATTENTION PAID TO INFORMATION ABOUT APPLICANTS

Table 33

Q11. In assessing the caliber of recent high school graduates you want to admit, do you pay a great deal of attention, moderate attention, or slight attention to (READ EACH ITEM)?

	A GREAT DEAL OF ATTENTION			MODERATE ATTENTION			SLIGHT ATTENTION			NOT SURE		
	%	%	%	%	%	%	%	%	%	%	%	%
The school records of the applicant	50	25	19	6								
Interviews with the prospective student	33	28	27	12								
Essays written by the applicant	24	21	32	24								
SAT scores	23	29	25	23								

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Q11

IMPORTANCE OF SCHOOL RECORDS

Table 34

Q111 In assessing the caliber of students you want to admit, do you pay a great deal of attention, moderate attention, or slight attention to . The school records of the applicant?

TYPE OF INTERVIEW	INDICATORS										TYPE OF SCHOOL					
	ADMIS- SIONS		REGION		DE & VOCAL		2- YEAR		4- YEAR		ALL	SM. COL- LEGES	COLL	UNIV.	ERSI- TIES	LARGE COLLEGES
	TOTAL EDUC- ATORS	FAC- ULTY	CERS	EAST	MID WEST	WST	UNI	COLL	NAL	COLL	UNIV.	EGES	EGES	%	%	%
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Base	300	150	150	78	54	106	62	75	75	75	75	75	75	75	75	75
A great deal of attention	50	43	57	50	54	45	53	16	36	64	64	63	63	63	63	63
Moderate attention	25	33	17	24	22	29	23	36	32	23	23	11	11	11	11	11
Slight attention	19	19	20	21	19	18	21	45	21	9	9	1	1	1	1	1
Not sure/Refused	6	5	6	5	6	8	3	3	11	4	4	5	5	5	5	5

100

Q11

Table 35
IMPORTANCE OF INTERVIEWS

O 112. In assessing the caliber of students you want to admit, do you pay a great deal of attention, moderate attention, or slight attention to interviews with the prospective student?

		EDUCATORS		TYPE OF SCHOOL							
		REGION		MID. SO.		TRADE & VOCAL		COLLEGE		SMALL-LARGE	
		ADMIS SIONS	OFFI CERS	EAST	WEST	COLL EGES	NAT	COLL EGES	COLL EGES	UNIV ERIS TIES	ALL 4-YEAR UNIV ERIS TIES
		%	%	%	%	%	%	%	%	%	%
Base	300	150	78	54	106	62	75	75	75	75	75
A great deal of attention	33	33	34	26	28	37	42	61	35	27	11
Moderate attention	28	29	27	31	24	31	21	19	28	31	33
Slight attention	27	28	27	35	30	21	27	12	25	29	43
Not sure/Refused	12	11	13	9	19	11	10	8	12	13	13

102

101

Table 36
IMPORTANCE OF ESSAYS

O II 3. In assessing the caliber of students you want to admit, do you pay a great deal of attention, moderate attention, or slight attention to Essays written by the applicant?

TYPE OF INTERVIEW	INDICATORS										TYPE OF SCHOOL							
	ADMIS- SIONS			REGION			DE & VOCAL			YEAR UNIV.			SM. COLLEGE			LARGE COLLEGES		
	TOTAL EDUC- ATORS	FAC- CTRS	OFFI- CIALITY	EST. WEST	MID. UMH	SO. WFST	NAI	COLL	TO- NAL	COLL	COLL	ERIS- TIES	EGES	EGES	EGES	EGES		
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%		
Base	300	150	150	78	54	106	62	75	75	75	75	75	75	75	75	75		
A great deal of attention	24	23	25	24	31	21	23	15	28	29	29	24						
Moderate attention	21	19	22	29	13	21	16	12	12	31	31	28						
Slight attention	32	33	30	35	28	28	37	37	33	24	32							
Not sure/Refused	24	24	23	12	28	30	24	36	27	16	16							

100

100

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Table 37

IMPORTANCE OF SAT SCORES

Q114 In assessing the caliber of students you want to admit, do you pay a great deal of attention, moderate attention, or slight attention to SAT scores?

EDUCATORS

TYPE OF INTERVIEW	ADMIS- SIONS OFFI- CERS	FAC- ULTY	TOTAL EDUC- ATORS	REGION			SO- CIETY			TYPE OF SCHOOL		
				EAST		MID WEST	UNI- VERS- ITIES		COLL EGES	COLL EGES	NAT URAL SCI- ENCES	LARGE
				%	%	%	%	%	%	%	%	%
Base	300	150	150	78	54	106	62	75	75	75	75	75
A great deal of attention	23	26	20	26	17	25	23	1	19	32	40	
Moderate attention	29	21	37	29	37	24	31	17	15	41	43	
Slight attention	25	29	21	31	24	21	27	43	36	11	12	
Not sure/Refused	23	24	21	14	22	31	19	39	31	16	5	

100

105

Table 38
HAVE ADMISSION STANDARDS BEEN MADE TOUGHER?

O 19 Business executives report that they have made the criteria for hiring college graduates much tougher in recent years in order to meet global competitive standards. Have you done the same and made your own admissions standards tougher in recent years, or have you made them less tough, or haven't they changed much compared with 10 years ago?

	EDUCATORS										TYPE OF SCHOOL					
	TYPE OF INTERVIEW					REGION					SM: LARGE					
	TOTAL	ADMIS- SIONS	FAC- ULTY	FAC- ULTY	COUN- SELORS	MID- WEST	WEST	UTAH	SOUTH	TRA- DF 4	2- YEAR	VOCA- TIONAL	COLL- EGES	COLL- EGES	UNIV- ERSI- TIES	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Base	300	150	78	54	106	62	75	75	75	75	75	75	75	75	75	75
Made admissions standards tougher	42	39	44	41	31	47	42	31	23	51	51	63				
Made them less tough	4	3	5	6			3	6	8	1	1	5				
Not changed much	52	57	47	50	65	49	48	60	75	45	28					
Not sure/refused	2	1	3	3	4	1	3	1	1	3	4					

101

100

110

100

HIGHER EDUCATION PROGRAMS TO HELP ELEMENTARY AND SECONDARY SCHOOLS

Table 39

Q 10 - Do you have an organized program in your institution to work with elementary and secondary schools to help them deal with their problems in the area of (READ EACH ITEM), or don't you have such a program?

	HAVE SUCH A PROGRAM		DO NOT HAVE SUCH A PROGRAM	
	%	%	%	%
Improving basic skills in math, science, reading, and writing	51	47	3	
Their curriculum	45	52	3	
College preparation	45	51	4	
Helping them institute school-based reform	22	73	6	

Table 40

HIGHER EDUCATION PROGRAMS TO HELP ELEMENTARY AND SECONDARY SCHOOLS WITH BASIC SKILLS

Qth 4. Do you have an organized program in your institution to work with
elementary and secondary schools to help them deal with their problems in the
area of Improving basic skills in math, science, reading, and writing.
or don't you have such a program?

TYPE OF INTERVIEW	EDUCATORS						TYPE OF SCHOOL					
	ADMIS- SIONS			REGION			TRA- DF & VOCAL			SM- ALL 4- YEAR		
	TOTAL	FAC- ULTY	EDUC- ATORS	MID- WEST	SOUTH	WEST	COL- LEGE	COL- LEGE	COL- LEGE	UNIV- ERSI- TIES		
%	%	%	%	%	%	%	%	%	%	%	%	%
Base	300	150	150	78	54	106	62	75	75	75	75	75
Have such a program	51	52	49	53	61	44	50	48	53	45	45	56
Do not	47	44	49	46	35	51	50	51	47	49	49	40
Not sure/Refused	3	4	1	1	4	5	-	1	-	5	4	

110

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111

116

Table 4

HIGHER EDUCATION PROGRAMS TO HELP ELEMENTARY AND SECONDARY SCHOOLS WITH COLLEGE PREPARATION

Q1h2. Do you have an organized program in your institution to work with elementary and secondary schools to help them deal with their problems in the area of College preparation, or don't you have such a program?

		EDUCATORS		TYPE OF SCHOOL									
				SM. REGION					LARGE				
TOTAL EDUCATORS	ADMIS SIONS	FAC. OFFI CERS		MID EAST	SO UTH	WEST	NAT	TRA DE & VOCAL	2- YEAR TIO.	COLL EGES	4- YEAR UNIV. COLL EGES	ERSI- TIES	
		%	%										
Base		300	150	150	78	54	106	62	75	75	75	75	
Have such a program	45	45	45	51	41	41	48	23	57	41	59		
Do not	51	49	52	45	57	52	50	76	43	52	32		
Not sure/Refused	4	6	3	4	2	8	2	1	7	7	9		

113

HIGHER EDUCATION PROGRAMS TO HELP ELEMENTARY AND SECONDARY SCHOOLS WITH CURRICULA

Table 42

Q th 1. Do you have an organized program in your institution to work with
elementary and secondary schools to help them deal with their problems in the
area of Their curriculum, or don't you have such a program?

EDUCATORS

TYPE OF INTERVIEW	ADMIS- SIONS	FAC- ULTY	CERS	REGION				TYPE OF SCHOOL			
				TOTAL	PRODUC- ATORS	FAST	MID	SO	UTH	WEST	TRA.
											DE &
%	%	%	%	%	%	%	%	%	%	%	ALL
Base	300	150	78	54	106	62	75	75	75	75	75
Have such a program	45	49	42	53	48	36	50	25	44	51	61
Do not	52	48	56	46	50	58	50	73	56	44	35
Not sure/refused	3	3	2	1	2	6	-	1	-	5	4

Table A3

HIGHER EDUCATION PROGRAMS TO HELP ELEMENTARY AND SECONDARY SCHOOLS WITH SCHOOL REFORMS

O1th 3 Do you have an organized program in your institution to work with elementary and secondary schools to help them deal with their problems in the area of helping them institute school based reform, or don't you have such a program?

	EDUCATORS										TYPE OF SCHOOL						
	TYPE OF INTERVIEW					REGION					SM.		LARGE				
	ADMIS-	SIONS	FAC-	OFFI-	CERS	MID-	SO-	WEST	UTH	WEST	TRA-	DE &	2-	YEAR	UNIV.	ERSI-	IES
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Base	300	150	150	70	54	106	62	75	75	75	75	75	75	75	75	75	
Have such a program	22	25	18	21	17	19	32	12	19	25	31						
Do not	73	68	77	71	80	74	68	83	81	67	60						
Not sure/Refused	6	7	5	9	4	8	5	5	5	5	6	9					

PROGRAM CHANGES TO ADAPT TO THE CHANGING CALIBER OF INCOME STUDENTS

Table 44

O 11 In order to meet the changing caliber of incoming students, have you made major overhauls in (READ EACH ITEM), minor changes, or hardly any changes at all?

	MAJOR CHANGES	MINOR CHANGES		HARDLY ANY	NOT SUITED
		%	%		
The orientation process for freshman	49	28	20	3	
The guidance and counseling system	43	35	18	3	
The student academic program for freshman	34	38	23	5	

110

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Table 45

CHANGES IN FRESHMAN ORIENTATION

O II 1 In order to meet the changing caliber of incoming students, have you made major overhauls in the orientation process for freshmen, minor changes, or hardly any changes at all?

	EDUCATORS	TYPE OF SCHOOL									
		REGION					TYPE OF SCHOOL				
		ADMIS-	TRAI-	SM.	LARGE		DEA	2-	4-	ALL	YEAR
TOTAL	ADMIS-	SIONS	RF GION			VOCAL	YEAR	YEAR	YEAR	YEAR	UNIV.
EDUC-	FAC- CERS	OFFI CERS	MID SO			TECH.	COLL	COLL	COLL	COLL	ERSES.
ATORS	ULTY	ULTY	WEST	WES	WEST	NAL	EGES	EGES	EGES	EGES	TIES.
	%	%	%	%	%	%	%	%	%	%	%
Base	300	150	78	54	106	62	75	75	75	75	75
Major change	49	53	45	50	52	49	45	39	57	59	41
Minor change	28	28	29	27	31	30	24	20	28	31	35
Hardly any	20	17	23	21	15	18	27	37	13	11	19
Not sure/Refused	3	1	4	3	2	3	3	4	1	1	5

CHANGES IN COLLEGE GUIDANCE AND COUNSELING

Table 46

O 112 In order to meet the changing caliber of incoming students, have you made major overhauls in the guidance and counseling system, minor changes, or hardly any changes at all?

	EDUCATORS										TYPE OF SCHOOL						
	TYPE OF INTERVIEW					REGION					TRA.		2-YR.		UNIV.		
	ADMIS-		DE & VOC			2-YR.		UNIV.		ALL		COLL.		COLL.		LARGE	
	TOTAL	ADVISORS	FACULTY	EDUCATORS	CERS	MID.	SO.	WEST	EAST	TRAI.	DE & VOC	2-YR.	UNIV.	COLL.	COLL.	COLL.	LARGE
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Base	300	150	150	78	54	106	62	75	75	75	75	75	75	75	75	75	
Major change	43	45	41	42	46	49	32	35	57	48	33						
Minor change	35	36	35	35	35	30	45	28	31	43	40						
Hardly any	18	15	21	18	17	18	19	32	12	8	20						
Not sure/Refused	3	4	3	5	2	3	3	5	5	1	7						

123

124

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CHANGES IN FRESHMAN ACADEMIC PROGRAMS

Table 47

O 113 - In order to meet the changing caliber of incoming students, have you made major overhauls in The student academic program for freshmen, minor changes, or hardly any changes at all?

	EDUCATORS										TYPE OF SCHOOL						
	TYPE OF INTERVIEW					REGION					SM. & LARGE						
	TOTAL		ADMISSIONS		OFFICERS	REGION		MID-SO.		TRADITIONAL		COLLEGE		COLLEGES		UNIVERSITIES	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Base	300	150	150	76	54	106	62	75	75	75	75	75	75	75	75	75	
Major change	34	35	33	32	41	32	32	27	35	39	39	35					
Minor change	38	41	35	40	35	41	34	32	45	41	41	33					
Hardly any	23	19	27	21	19	24	29	31	19	19	19	24					
Not sure/revised	5	5	5	6	6	4	5	11	1	1	1	6					

120

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125

Table 48

WILL HIGHER EDUCATION HAVE TO LOWER ACADEMIC STANDARDS TO ACCOMMODATE LOWER ATTAINMENT LEVELS?

O 1k - Do you anticipate that there will be a change in the nature and make up of the institutions of higher education in the years ahead, under which a number of colleges and other types of schools will lower their academic achievement standards to accommodate the lower levels of attainment of today's high school graduates, or don't you see this happening?

TYPE OF INTERVIEW	EDUCATORS										TYPE OF SCHOOL									
	ADMIS. OFFS			REGION			SM: ALL				LARGE				YEAR				ERSI-TIES	
	FAC. CTRS	FAST	MID	SO.	DEA	2- YEAR	VOCAL	YEAR	COLL	COLL	UNIV.	ERSI-	TIRES	GESES	NATL	COLL	COLL	UNIV.	ERSI-	TIES
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Base	300	150	78	54	106	62	75	75	75	75	75	75	75	75	75	75	75	75	75	75
See it happening	35	35	44	31	36	27	37	33	35	35	35	35	35	35	35	35	35	35	35	36
Don't see it happening	61	61	53	63	60	71	55	65	63	63	63	63	63	63	63	63	63	63	63	61
Not sure/Refused	4	5	3	4	6	4	2	8	1	3	3	3	3	3	3	3	3	3	3	3

120

127

EDUCATORS' OVERALL ASSESSMENT OF PREPARATION OF HIGH SCHOOL STUDENTS

Table 49

O 2a. Now, do you feel that the secondary schools from which you get your new students properly prepare those students for further education after high school, or do you feel that their high school education leaves them well short of being properly prepared?

TYPE OF INTERVIEW	EDUCATORS										TYPE OF SCHOOL					
	ADMIS- SIONS		REGION		TRA- DF & 2- YEAR		SM. ALL 4- YEAR									
	TOTAL EDUC- ATORS	FAC- ULTY	CERS	EAST	MID- WEST	SO- UTH	WEST	UNIV- ERSI- TIES	COLL- EGES	NAL	COLL- EGES	UNIV- ERSI- TIES				
	%	%	%	%	%	%	%	%	%	%	%	%				
Base	300	150	150	78	54	106	62	75	75	75	75	75				
They are properly prepared	30	25	35	36	26	28	27	13	25	36	44					
Their education falls well short	63	67	58	56	67	63	66	77	68	57	48					
Not Sure/Refused	8	8	7	8	7	8	6	9	7	7	8					

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120

Table 50
HOW WELL PREPARED ARE RECENT HIGH SCHOOL GRADUATES
FOR HIGHER EDUCATION?

O 2b Now, I want you to rate the preparation of high school graduates from which you select your new status in each of these key areas. On (HEAD LIST), do you feel their high school preparation is excellent, pretty good, only fair, or poor?
..... EDUCATORS

	POSITIVE	NEGATIVE	EXCELLENT			GOOD			POOR			NOT SURE
			%	%	%	%	%	%	%	%	%	
Being able to work cooperatively with fellow employees	66	31	8	59	26	5	3					
Having a good attitude toward superiors	63	35	10	53	31	4	2					
Learning how to dress and to behave well	55	42	7	48	34	6	3					
Having both the desire to learn more and the capacity to keep learning more on the job	48	50	5	43	40	9	2					
Having a good attitude in dealing with those under them	43	56	3	40	44	12	1					
Their ability to read and understand written and verbal instructions	41	58	3	38	48	10	1					
Learning how to read well	33	66	2	30	50	16	1					
Being capable of doing arithmetic functions	32	65	6	27	46	19	3					
Being motivated to give all they have to the job they are doing	29	70	1	28	53	17	1					
Learning mathematics well	27	69	4	23	41	28	4					
Having a real sense of dedication to work	26	73	2	24	56	17	1					
Having the capacity to concentrate on the work done over an extended period of time	25	74	1	23	56	18	2					

131

132

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Table 50

HOW WELL PREPARED ARE RECENT HIGH SCHOOL GRADUATES FOR HIGHER EDUCATION?

O 26. Now, I want you to rate the preparation of high school graduates from which you selected your new students in each of these key areas. On (READ LIST), do you feel their high school preparation is excellent, pretty good, only fair, or poor?
..... EDUCATIONS

	POSITIVE	NEGATIVE	EXCELLENT		GOOD		FAIR		POOR		NOT SURE	
			%	%	%	%	%	%	%	%	%	%
Having good discipline in their work habits	21	77	2	19	44	33	2					
Learning how to write well	18	80	1	16	50	30	2					
Learning how to solve complex problems	15	83	1	14	43	41	2					

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130

RECENT HIGH SCHOOL STUDENTS' ABILITY TO WORK WITH FELLOW STUDENTS

Table 51

O 26 8 . Now, I want you to rate the preparation of the high school students from which you select your new students in each of these key areas. On being able to work cooperatively with fellow students and faculty, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

		EDUCATORS						TYPE OF SCHOOL							
		REGION			SO.			TRADE & VOCATIONAL			UNIVERSITY COLLEGE			SMALL ALL 4-YEAR	
TOTAL EDUCATORS	ADMIS SIONS	FACULTY	CERS	FAST	MIDWFST	UTHWFST	NAT	COLL	COLL	NAT	EGES	EGES	TIES	SMALL	
														%	%
Base	300	150	78	54	106	62	75	75	75	75	75	75	75	75	75
....Positive	66	67	65	72	63	67	61	49	65	73	77				
....Negative	31	31	31	23	35	31	37	47	35	25	17				
Not sure/refused	6	5	10	8	4	10	6	3	5	5	17				

135

130

RECENT HIGH SCHOOL STUDENTS' ATTITUDES TOWARDS TEACHERS

Table 52

O 2b 10 Now, I want you to rate the preparation of the high school students from which you select your new students in each of these key areas. On having a good attitude toward their teachers, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

EDUCATORS

TYPE OF INTERVIEW	ADMIS- SIONS	REGIONS	TYPE OF SCHOOL					
			SM. ALL			LARGE		
			TRA	DE &	2- YEAR	VOCA-	COLL	UNIV.
TOTAL EDUC- ATORS	FAC- ULTY	CENS	MID- WEST	SOUTH	WEST	NATIONAL	COLLEGE	UNIVERSITY
%	%	%	%	%	%	%	%	%
Base	300	150	78	54	106	62	75	75
.... Positive	63	65	61	67	59	66	47	61
.... Negative	35	35	36	29	41	33	42	51
Not sure/neither	10	9	12	14	7	9	10	7

130

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131

RECENT HIGH SCHOOL STUDENTS' DRESS AND BEHAVIOR

Table 5.3

Q2b 9. Now I want you to rate the preparation of the high school students from which you select your new students in each of those key areas. On learning how to dress and to behave well, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

TYPE OF INTERVIEW	EDUCATIONAL LEVEL	TYPE OF SCHOOL									
		REGION		SM. TNA		LARGE ALL		DF & VOCAL		YEAR	
		ADMIS.		MID	SO	DF & VOCAL	YEAR	TIO.	COLL	COLL	UNIV.
		EDUC.	FAC.	UTILITY	CFRS	FAST	WST	UTN	WEST	NAL	EGES
Base		300	150	150	78	54	106	62	75	75	75
.... Positive		55	58	53	63	56	57	44	32	55	63
.... Negative		42	41	43	33	43	42	52	64	44	36
Not sure/refused		7	5	9	9	6	6	8	3	3	7
											16

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Table 54
RECENT HIGH SCHOOL STUDENTS' CAPACITY TO LEARN

O 2b 13. Now, I want you to rank the preparation of the high school students from which you select your new students in each of these key areas. On having both the desire to learn more and the capacity to keep learning more as they move to higher levels of education, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

TYPE OF INSTITUTION	ADMIS- SIONS	EDUCATORS										TYPE OF SCHOOL										
		REGION			DE- & 2- YEAR			COLL- EGES			SM- ALL			LARGE								
		TOTAL EDUC- ATIONS	FAC- ULTY	CERS	MID- EAST	WEST	SO- UAL	VOCAL	COL- LIO- NAL	COL- LIO- NAL	COL- LIO- NAL	COL- LIO- NAL	COL- LIO- NAL	COL- LIO- NAL	COL- LIO- NAL	COL- LIO- NAL	COL- LIO- NAL	COL- LIO- NAL	COL- LIO- NAL	COL- LIO- NAL	COL- LIO- NAL	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Base	300	150	150	78	54	106	62	75	75	75	75	75	75	75	75	75	75	75	75	75	75	
....Positive	48	46	50	47	46	43	58	47	43	55	55	55	55	55	55	55	55	55	55	55	55	55
....Negative	50	52	47	49	54	55	39	51	56	43	43	43	43	43	43	43	43	43	43	43	43	43
Not sure/Refused	5	3	7	8	6	3	6	1	4	5	11											

142

142

RECENT HIGH SCHOOL STUDENTS' ABILITY TO HANDLE ACADEMIC PRESSURE

O 2b 11. Now I want you to rate the preparation of the high school students from which you select your new students in each of three key areas. On having a good attitude in dealing with the pressure of meeting academic standards, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

Table 55

TYPE OF INTERVIEW	EDUCATORS										TYPE OF SCHOOL					
	ADMIS- SIONS		REGION		TRA.		SM. ALL.		LARGE							
			MID- WEST	SOUTHERN	DF & VOCAL	YEAR	YEAR	YEAR	COLL.	COLL.						
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Base	300	150	78	54	106	62	75	75	75	75	75	75	75	75	75	75
.....Positive	43	37	49	49	35	46	39	27	40	45	61					
.....Negative	56	63	49	50	65	53	60	71	60	55	37					
Not sure/Refused	3	1	5	4	2	3	5	1	1	5	5					

143

142

Table 56

RECENT HIGH SCHOOL STUDENTS' ABILITY TO READ AND UNDERSTAND INSTRUCTIONS

Q 2b 1 Now, I want you to rate the preparation of the high school students from which you select your new students in each of these key areas. On how ready to read and understand written and verbal instructions, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

		INDICATORS										TYPE OF SCHOOL					
												SM.		LARGE			
TOTAL EDUCATIONAL LEVELS	ADMIS SIONS	REGION										TRA DE & VOCAL	2- YEAR COLLEGE	4- YEAR COLLEGE	UNIV. ERISTICS		
		MID SO	MID SO	MID SO	MID SO	MID SO	MID SO	MID SO	MID SO	MID SO	MID SO						
		WEST	WEST	WEST	WEST	WEST	WEST	WEST	WEST	WEST	WEST						
Base		300	150	150	78	54	106	62	75	75	75						
....Positive	41	37	44	45	39	38	42	32	35	35	44						
....Negative	58	63	54	53	61	62	56	68	65	65	55						
Not sure/Refused	3	2	4	3	6	1	5	1	1	4	5						

146

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145

RECENT HIGH SCHOOL STUDENTS' ABILITY TO READ WELL

Table 57

Q2b 5 Now I want you to rate the preparation of the high school students from which you selected your new students in each of these key areas. On learning how to read well, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

INSTRUCTIONS										TYPE OF SCHOOL							
TYPE OF INSTRUCTION					REGION					TRADE & VOCATIONAL			YEAR IN COLLEGE			SMALL	LARGE
TOTAL	ADMIS	FACULTY	EDUCATORS	ADMISSIONS	MIDWEST	SOUTH	WEST	UNIVERSITY	COLLEGES	NATIONAL	COLLEGE	UNIVERSITY	COLLEGE	UNIVERSITY	COLLEGE	UNIVERSITY	
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Base	300	150	150	78	54	106	62	75	75	75	75	75	75	75	75	75	
.... Positive	33	28	37	29	33	34	34	28	28	25	35	43					
.... Negative	66	72	61	68	67	65	66	71	75	65	55						
Not sure/Refused	2	-	5	4	2	1	3	-	1	3							

140

140

Table 58

RECENT HIGH SCHOOL STUDENTS' ABILITY TO DO ARITHMETIC FUNCTIONS

O 762 Now, I want you to rate the preparation of the high school students from which you select your new students in each of these key areas. On being capable of doing arithmetic functions, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

EDUCATORS

TYPE OF INTERVIEW	ADMIS- SIONS	TYPE OF SCHOOL									
		REGION			TRA- DE &			YEAR UNIV.			SM. COLLEGE TIES
		MID	SOU	WEST	IND	WES	COLL	VOCAL	COLL	ERAS- TIES	
%	%	%	%	%	%	%	%	%	%	%	%
Base	300	150	78	54	106	62	75	75	75	75	75
....Positive	32	28	37	42	30	27	31	27	21	40	41
.... Negative	65	69	61	53	69	70	68	71	79	57	52
Not sure/Refused	6	3	8	6	2	6	6	3	1	8	11

140

150

RECENT HIGH SCHOOL STUDENTS' MOTIVATION TO GIVE ALL THEY HAVE

Table 59

O 2b 14 Now, I want you to rate the preparation of the high school students from which you select your new students in each of these key areas. On being motivated to give all they have to stretching their minds and training new disciplines, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

TYPE OF INTERVIEW	EDUCATORS										TYPE OF SCHOOL									
	ADMIS- SIONS					REF- ERENCES					TRA- DF & VOCAL					TRA- DF & YEAR				
	TOTAL	EDUC- ACTIONS	UTILITY	CERS	FAST	MID	SO	WST	UTH	WST	NAL	COLL	COLL	UNIV.	ERSI-	EGFS	TRIES			
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Base	300	150	150	78	54	106	62	75	75	75	75	75	75	75	75	75	75	75	75	75
....Positive	29	25	32	28	20	32	31	27	19	31	31	31	31	31	31	31	31	31	31	39
.... Negative	70	74	66	71	80	67	66	72	79	69	69	69	69	69	69	69	69	69	69	60
Not sure/Refused	1	1	2	4	—	—	—	—	—	—	—	—	—	—	—	—	—	1	3	—

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Table 60
RECENT HIGH SCHOOL STUDENTS' SENSE OF DEDICATION TO LEARNING

Q7n 15. Now, I want you to rate the preparation of the high school students from which you selected your new students, in each of three key areas. On having a real sense of dedication to learning, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

		EDUCATORS										TYPE OF SCHOOL					
		TYPE OF INTERVIEW		ADMISSIONS		REGION		TRADE		SM. ALL		LARGE					
TOTAL EDUCATIONAL LEVELS	FACULTY CTRS	FAC. OF 11		MID WEST		SO. EAST		VOCAL		2-YEAR		4-YEAR					
		%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Base		300	150	150	78	54	106	62	75	75	75	75	75	75	75	75	75
....Positive		26	22	29	21	30	25	29	28	16	25	33					
....Negative		73	77	69	77	70	74	69	71	83	73	65					
Not sure/Refused		2	.	3	4	2	1	.	.	1	5						

152

150

**RECENT HIGH SCHOOL STUDENTS' CAPACITY TO CONCENTRATE
OVER AN EXTENDED PERIOD OF TIME**

O 2b 12 Now, I want you to rate the preparation of the high school students from which you select your new students in each of these key areas. On having the capacity to concentrate on their studies over an extended period of time, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

TYPE OF INTERVIEW	EDUCATORS										TYPE OF SCHOOL										
	ADMIS- SIONS					REGION					SM. ALL LARGE					TYPE OF SCHOOL					
	TOTAL	FAC- ULTY	EDUC- ACTIONS	OFFI- CERS	CFRS	EAST	MID- WEST	SO- UTH	WFST	TRAI- NING	DE & VOCAL	2- YEAR COLL	4- YEAR COLL	UNIV. COLL	UNIV. EGES	ERSI- TIES	SM. ALL LARGE	2- YEAR COLL	4- YEAR COLL	UNIV. COLL	UNIV. EGES
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Base	300	150	78	54	106	62	75	75	75	75	75	75	75	75	75	75	75	75	75	75	75
....Positive	25	21	29	24	30	22	26	24	19	19	25	25	25	25	25	25	25	25	25	25	25
....Negative	74	78	69	72	70	76	74	75	79	79	75	75	75	75	75	75	75	75	75	75	75
Not sure/Refused	1	3	5	—	—	—	—	—	—	—	4	—	—	—	—	—	—	—	—	—	—

150

155

DID HIGH SCHOOL STUDENTS' LEARN MATHEMATICS SKILLS WELL?

Table 62

O706 Now, I want you to rate the preparation of the high school students from which you selected your new students in each of these key areas. On Learning mathematics well, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

EDUCATORS

TOTAL EDUCATORS	FACULTY CERS	ADMIS SIONS	REGION	TYPE OF SCHOOL					
				MID SO		WEST		NATL	
				EAST	UTH	VOCAL	TECHNICAL	COLLEGE	UNIVERSITIES
%	%	%	%	%	%	%	%	%	%
300	150	78	54	106	62	75	75	75	75
27	23	31	35	22	28	19	20	16	39
69	71	67	58	76	69	76	83	59	57
4	1	7	4	4	6	1	7	7	7
Base									
....Positive									
....Negative									
Not sure/Refused									

150

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Table 61

RECENT HIGH SCHOOL STUDENTS' SENSE OF DISCIPLINE

O 2b 3 Now, I want you to rate the preparation of the high school students from which you select your new students in each of these key areas. On having real discipline in their work habits, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

TYPE OF INTERVIEW	EDUCATORS	TYPE OF SCHOOL										
		ADMIS- SIONS		REGION		TRA- DE & VOCAL		2- YEAR COLL		4- YEAR COLL		
		TOTAL EDUC- ACTIONS	FAC- ULTY	CERS	EAST	MID WEST	SOUTH	WES	NAL	COLL EGES	COLL EGES	TIES
%	%	%	%	%	%	%	%	%	%	%	%	%
Base	300	150	150	78	54	106	62	75	75	75	75	75
.....Positive	21	17	26	26	28	15	21	19	13	16	37	
.....Negative	77	83	71	69	72	84	79	80	85	84	59	
Not sure/Refused	2	5	4	—	—	6	—	—	4	—	5	

150

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162

Table 64

RECENT HIGH SCHOOL STUDENTS' ABILITY TO WRITE WELL

O 264 Now I want you to rate the preparation of the high school students from which you selected your new students in each of these key areas. On learning how to write well, do you feel their high school preparation is excellent, pretty good, only fair, or poor?

TYPE OF INTERVIEW	EDUCATORS	TYPE OF SCHOOL									
		ADMIS. SIONS			REGION			TBA.			
		TOTAL EDUCATORS	FACULTY	OFFICERS	MID. CERS	EAST CERS	WEST CERS	UNI. SO	VOCA	YEAR	YEAR
*	*	%	%	%	%	%	%	%	%	%	%
Base		300	150	150	78	54	106	62	75	75	75
....Positive		18	13	22	17	19	19	16	9	15	16
....Negative		80	86	75	78	80	80	84	85	85	84
Not sure/Refused		1	1	3	3	1	2	1	1	3	1

161

RECENT HIGH SCHOOL STUDENTS' ABILITY TO SOLVE COMPLEX PROBLEMS

O 2b 7 Now I want you to rate the preparation of the high school students from which you select your new students in each of these key areas. On learning how to solve complex problems do you feel their high school preparation is excellent, pretty good, only fair, or poor?

	TYPE OF INSTITUTION			TYPE OF INDICATIONS			TYPE OF SCHOOL			SM: ALL LARGE 4. YEAR UNIV. COLL ERIS- TIES
							TRA	DF & SO	VOCAL	
	TOTAL EDUC ACTIONS	ADMIS SIONS FAC ULTY CLAS	STAS	WISI	WISI	WISI	WISI	WISI	WISI	
%	%	%	%	%	%	%	%	%	%	%
Base	300	150	150	78	54	106	62	75	75	75
- Positive	15	11	19	19	9	11	21	8	9	19
- Negative	81	88	79	77	91	88	77	89	91	80
Not sure/refused	1	2	1	1	1	2	1	1	1	3

Q.1A, 1k

Table 65A

WHERE HIGH SCHOOL STUDENTS GO AFTER HIGH SCHOOL

	<u>Immediately After High School</u> %	<u>4-8 Years Later</u> %
Got a job or sought a job	47	63
Went on to further education	53	37

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160

Table 66

HOW RECENT STUDENTS RATE EMPLOYERS ON UNDERSTANDING WHAT THEY CAN DO

Q 1C. In the job you now have or in the last job you held, how would you rate the way your employer has tried to understand what you are qualified to do and has tried to provide you with a place to work where you feel you are learning and can do your best work ... excellent, pretty good, only fair, or poor?

Base "Got job" in 1e

	TOTAL RECENT STUDENTS	%
Excellent	27	
Pretty good	42	
Only fair	22	
Poor	4	
-----Positive	69	
-----Negative	29	
Not sure/Refused	1	
Unweighted Base	199	

Table 67

**EXTENT TO WHICH RECENT STUDENTS FEEL
THEIR FULL CAPABILITIES ARE USED ON JOB**

Q 1D - All in all, do you feel that your full capabilities are being used
in the job you now have or the last job you held, or do you feel you could
do much more productive work if your employer only gave you a chance?
Base: "Got job" in 1a

	TOTAL RECENT STUDENTS	%
Full capabilities being used	36	
Could do much more productive work	61	
Not sure/Refused	4	
Unweighted Base	199	

160

160

Table 68

EXTENT TO WHICH RECENT STUDENTS FEEL HIGH SCHOOL PROPERLY PREPARED THEM FOR JOB MARKET

Q.1E - Now, do you feel that your high school education properly prepared you for the job market you entered after high school, or did your high school education leave you with a feeling that you should have been better prepared?
Base: "Got job" in 1a

	TOTAL RECENT STUDENTS	%
High school properly prepared	43	
Should have been better prepared	54	
Not sure/Refused	3	
Unweighted Base	199	

171

170

HOW WELL PREPARED ARE RECENT HIGH SCHOOL GRADUATES
TO MEET NEEDS ON THE JOB?

Table 69

Q.1F - Now, I want you to rate the preparation you feel your high school schooling gave you on each of these key areas. On the following, do you feel your high school preparation was excellent, pretty good, only fair, or poor?

Base: RECENT STUDENTS who got job after high school

	POSITIVE		NEGATIVE		EXCELLENT		PRETTY GOOD		ONLY FAIR		NOT SURE	
	%	%	%	%	%	%	%	%	%	%	%	%
Your ability to read and understand written and verbal instructions	78	21	29	50	16	5	1					
Learning how to read well	78	22	34	44	18	4	1					
Having a real sense of dedication to work	73	27	31	42	22	5	1					
Having the capacity to concentrate on the work done over an extended period of time	73	27	22	51	23	4	1					
Having a good attitude in dealing with those under you	73	27	24	40	21	7	1					
Being able to work cooperatively with fellow employees	72	27	33	39	20	7	1					
Being capable of doing arithmetic functions	71	28	29	43	20	8	1					
Having real discipline in your work habits	70	30	21	49	24	5	1					
Having both the desire to learn more and the capacity to keep learning more on the job	69	29	27	42	23	6	1					
Being motivated to give all you have to the job you are doing	69	30	25	44	24	7	1					

170

170

Table 69

HOW WELL PREPARED ARE RECENT HIGH SCHOOL GRADUATES TO MEET NEEDS ON THE JOB?

O 1F - Now, I want you to rate the preparation you feel your high school schooling gave you on each of these key areas. On the following, do you feel your high school preparation was excellent, pretty good, only fair, or poor?

Base: RECENT STUDENTS who got job after high school

	POSITIVE %	NEGATIVE %	EXCELLENT %	PRETTY GOOD %	ONLY FAIR %	POOR %	NOT SURE %	
							%	%
Having a good attitude toward supervisors	69	30	28	41	25	6	1	
Learning how to dress and to behave well	68	30	32	36	23	7	2	
Learning mathematics well	64	32	33	34	23	9	1	
Learning how to write well	66	34	24	41	26	8	1	
Learning how to solve complex problems	57	43	19	38	28	15	1	

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Table 70

RECENT STUDENTS ESTIMATE WHAT THEY SHOULD
HAVE DONE DIFFERENTLY IN SCHOOL

O1J. Now, as you think back on your schooling, do you feel that your high school should have done these things differently from the way it was done?
Do you feel that..... or not?
Base: "Got job" in 18

	SHOULD HAVE BEEN	SHOULD NOT BEEN	NOT SURE
	%	%	%
You should have worked much harder and taken your classes more seriously	79	20	1
There should have been more emphasis on preparation for work after school	75	25	-
The standards of performance required of the students should have been higher	73	25	2
There should have been more emphasis on essential skills, such as reading, writing, math, and the solving of complex problems	70	30	-
There should have been more emphasis on learning how to speak well	65	34	1

171

170

Table 71

**HOW RECENT STUDENTS RATE HIGHER EDUCATION ON MAKING UP GAPS
IN THEIR PREPARATION**

Q 2C - In your further education after high school, how would you rate the way that institution tried to help you in remedial courses in math, reading, and writing, to make up for gaps in your learning and preparation in high school ... excellent, pretty good, only fair, or poor?
Base: "Went on to Further Education" in 1a and "First got job, then went on to further education" in 1k

	TOTAL RECENT STUDENTS	%
Excellent	19	
Pretty good	40	
Only fair	14	
Poor	5	
.....Positive	59	
.....Negative	19	
Not applicable	21	
Not sure/Refused	1	
Unweighted Base	328	

170

173

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COULD HIGH SCHOOL STUDENTS HAVE STRETCHED THEIR CAPACITIES MORE?

Table 72

Q 2D - All in all, do you feel that your full capacities were put to use in your education after high school, or do you feel you could have stretched your capacities to learn more if the school you went to had given you the chance?

Base: "Went on to Further Education" in 1e and "First got job, then went on to further education" in 1k

	TOTAL RECENT STUDENTS	%
Full capacities were put to use	46	
Could have stretched capacities to learn more	50	
Not sure/Refused	4	
Unweighted Base	328	

18.)

184

Table 73

**EXTENT TO WHICH RECENT STUDENTS FEEL HIGH SCHOOL
PROPERLY PREPARED THEM FOR HIGHER EDUCATION**

Q 2E - Now, do you feel that your high school education properly prepared
you for further education, or do you feel that your high school education
left you with the feeling that you should have been better prepared?
Base: "Went on to Further Education" in 1a and "First got job, then went on
to further education" in 1k

	TOTAL RECENT STUDENTS	%
High school properly prepared	53	
Should have been better prepared	46	
Not sure/Refused	1	
Unweighted Base	328	

183

182

**HOW WELL PREPARED ARE RECENT HIGH SCHOOL GRADUATES
TO MEET THE DEMANDS OF HIGHER EDUCATION?**

Table 74

Q2F - Now, I want you to rate the preparation you feel your high school schooling gave you on each of these key areas. On the following do you feel your high school preparation was excellent, pretty good, only fair, or poor?
Base: RECENT STUDENTS who "Went on to Further Education" in 1a or "First got a job, then went on to further education" in 1k

	POSITIVE %	NEGATIVE %		EXCELLENT %		PRETTY GOOD FAIR %		ONLY POOR %		NOT SURE %	
		%	%	%	%	%	%	%	%	%	%
Your ability to read and understand written and verbal instructions	86	14	44	42	11	3	0				
Learning how to read well	80	19	41	39	16	3	0				
Being able to work cooperatively with fellow students and faculty	78	21	38	41	14	6	0				
Having a good attitude toward your teachers	76	24	31	44	18	6	0				
Being capable of doing arithmetic functions	74	26	39	35	19	7	0				
Learning how to write well	71	29	35	36	22	7	1				
Learning mathematics well	70	30	33	37	21	9	0				
Learning how to dress and to behave well	70	28	33	37	20	9	2				
Having both the desire to learn more and the capacity to keep learning more as you moved to higher levels of education	68	32	28	39	25	7	0				
Having a real sense of dedication to learning	66	34	22	44	26	7	0				
Having a good attitude in dealing with the pressure of meeting academic standards	66	33	21	44	24	9	1				

185

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181

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Table 74

HOW WELL PREPARED ARE RECENT HIGH SCHOOL GRADUATES TO MEET THE DEMANDS OF HIGHER EDUCATION?

O 2F. Now, I want you to rate the preparation you feel your high school schooling gave you on each of these key areas. On the following, do you feel your high school preparation was excellent, pretty good, only fair, or poor?
Base: RECENT STUDENTS who "Went on to Further Education" in 1a or "First got job, then went on to further education" in 1k

	POSITIVE	NEGATIVE	EXCELLENT	PRETTY GOOD	ONLY FAIR	POOR	NOT SURE
	%	%	%	%	%	%	%
Learning how to solve complex problems	63	37	23	40	26	10	1
Being motivated to give all you have to stretching your mind and learning new disciplines	62	38	23	40	29	9	•
Having real discipline in your work habits	60	39	23	37	30	9	1
Having the capacity to concentrate on your studies over an extended period of time	59	40	16	43	32	9	1

182

Table 75
RECENT STUDENTS ESTIMATE WHAT THEY SHOULD
HAVE DONE DIFFERENTLY IN HIGH SCHOOL

Q 21 - Now, as you think back on your schooling, do you feel that your high school should have done these things differently from the way it was done?

Do you feel that.... or not?

Base: "Went on to Further Education" in 1s and "First got job, then went on to further education" in 1s

	SHOULD HAVE BEEN	SHOULD NOT HAVE BEEN	NOT SURE
	%	%	%
You should have worked much harder and taken your classes more seriously	72	27	•
The standards of performance required of the students should have been higher	72	27	1
There should have been more emphasis on preparation for higher education after school	71	29	1
There should have been more emphasis on learning how to speak well	69	31	1
There should have been more emphasis on essential skills such as reading, writing, math, and the solving of complex problems	63	36	1

180

180

Table 76

EXTENT TO WHICH PARENTS FEEL HIGH SCHOOL
PROPERLY PREPARED THEIR CHILDREN FOR JOB MARKET

OJC - Now, do you feel that your child's high school education properly prepared them for the job market after high school, or do you feel that their high school education did not properly prepare them for later life?
Base: Parents Whose Children took jobs

	TOTAL PARENTS	%
High school properly prepared	52	
Should have been better prepared	46	
Not sure/Refused	2	
Unweighted Base	91	

191

191

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**HOW WELL PREPARED ARE RECENT HIGH SCHOOL GRADUATES
TO MEET NEEDS ON THE JOB?**

Table 77

Q.3D - Now, I want you to rate the preparation you feel your child received in high school on each of these key areas. On the following, do you feel your child's high school preparation was excellent, pretty good, only fair, or poor?

Base: Parents Whose Children Took Jobs

	EXCELLENT		PRETTY GOOD		ONLY FAIR		POOR		POSITIVE		NEGATIVE		NOT SURE	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Being able to work cooperatively with fellow employees	28	49	16	5	77	21	2							
Being motivated to give all they have to the job they are doing	25	44	19	11	69	30	1							
Learning how to dress and to behave well	25	44	13	16	68	29	3							
Having a real sense of dedication to work	24	43	22	11	67	33	-							
Having a good attitude toward supervisors	23	45	17	6	68	25	7							
Learning how to read well	22	44	24	7	67	30	3							
Their ability to read and understand written and verbal instructions	21	49	20	6	70	27	3							
Learning how to write well	21	35	29	14	56	42	2							
Having both the desire to learn more and the capacity to keep learning more on the job	19	44	23	14	63	37	-							
Having real discipline in their work habits	18	36	25	17	54	43	3							
Having a good attitude in dealing with those under them	18	53	17	9	71	27	2							

192

193

Table 77

HOW WELL PREPARED ARE RECENT HIGH SCHOOL GRADUATES TO MEET NEEDS ON THE JOB?

Q 3D - Now, I want you to rate the preparation you feel your child received in high school on each of these key areas. On the following, do you feel your child's high school preparation was excellent, pretty good, only fair, or poor?

Base: Parents Whose Children took jobs

EXCELLENT	PRETTY GOOD		ONLY FAIR		POOR		POSITIVE		NEGATIVE		NOT SURE	
	%	%	%	%	%	%	%	%	%	%	%	%
Having the capacity to concentrate on the work done over an extended period of time	15	50	27	8	65	35	35	1				
Being capable of doing arithmetic functions	14	52	23	10	66	33	33	1				
Learning mathematics well	12	52	29	7	65	35	35	-				
Learning how to solve complex problems	12	37	34	18	46	52	52	-				

1942

195

PARENTS ESTIMATE WHAT THEIR CHILDREN SHOULD HAVE DONE DIFFERENTLY IN HIGH SCHOOL

Table 78

O.1E. Now, as you think back on your child's schooling, do you feel that the high school he or she went to should have done these things differently from the way it was done. Do you feel that.... or not?
Base: Parents Whose Children took Jobs

	SHOULD HAVE BEEN		NOT SURE	
	%	%	%	%
There should have been more emphasis on essential skills, such as reading, writing, math, and the solving of complex problems	80	19	1	
There should have been more emphasis on learning how to speak well	76	23	1	
There should have been more emphasis on preparation for work after school	76	24		
The standards of performance required of the students should have been higher	75	24	1	
Your child should have worked much harder and taken his or her classes more seriously	71	29		

197

198

Table 79

EXTENT TO WHICH PARENTS FEEL HIGH SCHOOL PROPERLY PREPARED THEIR CHILDREN FOR HIGHER EDUCATION

Q.3F - Now, do you feel that your child's high school education properly prepared them for further education after high school, or did your child's high school education leave you with the feeling that they should have been better prepared?

Base: Parents Whose Children went on to Higher Education

	TOTAL PARENTS	%
High school properly prepared	66	
Should have been better prepared	32	
Not sure/Refused	2	
Unweighted Base	148	

190

193

Table 60

HOW WELL PREPARED ARE RECENT HIGH SCHOOL GRADUATES TO MEET THE DEMANDS OF HIGHER EDUCATION?

Q 3G - Now, I want you to rate the preparation you feel your child received in high school on each of these key areas. On the following, do you feel your child's high school preparation was excellent, pretty good, only fair, or poor?

Base: Parents Whose Children went on to Higher Education

	EXCELLENT %	PRETTY GOOD ONLY FAIR			POOR POSITIVE %			NEGATIVE %			NOT SURE %		
		%	%	%	%	%	%	%	%	%	%	%	
Learning how to dress and to behave well	53	32	11	3	85	14	1						
Being able to work cooperatively with fellow students and faculty	53	34	11	2	87	13	-						
Learning how to read well	49	33	11	7	82	18	-						
Having a good attitude toward their teachers	44	37	14	4	81	18	2						
Their ability to read and understand written and verbal instructions	44	42	10	4	86	14	-						
Having both the desire to learn more and the capacity to keep learning more as they moved to higher levels of education	40	35	16	6	75	22	2						
Having real discipline in their work habits	37	30	19	10	68	29	4						
Being capable of doing arithmetic functions	36	41	16	6	77	23	1						
Learning how to write well	36	42	15	8	77	23	-						
Being motivated to give all they have to stretching their mind and learning new disciplines	35	38	20	7	73	27	-						

201)

201

Table 80

HOW WELL PREPARED ARE RECENT HIGH SCHOOL GRADUATES TO MEET THE DEMANDS OF HIGHER EDUCATION?

Q 1G. Now, I want you to rate the preparation you feel your child received in high school on each of these key areas. On the following, do you feel your child's high school preparation was excellent, pretty good, only fair, or poor?

Base: Parents Whose Children Went on to Higher Education

EXCELLENT	PRETTY GOOD		ONLY FAIR		POOR		POSITIVE		NEGATIVE		NOT SURE	
	%	%	%	%	%	%	%	%	%	%	%	%
Having a real sense of dedication to learning	32	41	21	5	73	27	1					
Having the capacity to concentrate on their studies over an extended period of time	30	40	21	6	70	27	3					
Having a good attitude in dealing with the pressure of meeting academic standards	29	45	21	4	74	25	1					
Learning mathematics well	27	44	21	8	71	28	1					
Learning how to solve complex problems	21	50	18	8	71	26	2					

202

200

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**PARENTS ESTIMATE WHAT THEIR CHILDREN SHOULD
HAVE DONE DIFFERENTLY IN HIGH SCHOOL**

Table 81

Q.3H - Now, as you think back on your child's schooling, do you feel that their high school should have done these things differently from the way it was done. Do you feel that..... or not?

Base: Parents Whose Children went on to Higher Education

	SHOULD HAVE BEEN	SHOULD NOT BEEN	NOT SURE
	%	%	%
There should have been more emphasis on essential skills, such as reading, writing, math, and the solving of complex problems	64	32	5
There should have been more emphasis on preparation for higher education after school	59	37	4
There should have been more emphasis on learning how to speak well	59	40	1
Your child should have worked much harder and taken his or her classes more seriously	54	46	-
The standards of performance required of the students should have been higher	52	42	6

205

205

Table 1

ARE THERE CLEAR HIGH SCHOOL STANDARDS TODAY?

Q. 4a - In the elementary, junior high, and high schools as they are today, do you feel that there are clear standards for what students should know and be able to do upon their graduation from high school, or don't you feel that way?

PUBLIC

	RECENT STUDENTS						PARENTS						EMPLOYERS						
	WENT ON TO HIGH SCHOOL			CHILD ER EDUCATION			CHILD TOOK JOB			TOTAL EMPLOYERS			BUSINESS SIZE			TYPE OF EXECUTIVE			
	Total	Cent	Pub.	Students	Jobs	Parents	Total	Parents	Job	Total	Child Education	Business	Small	Med	Large	Human Resources	Govt.	Operations	Management
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Are clear standards today	37	39	44	31	28	28	25	20	19	20	19	25	20	13	23	17	24		
Are not clear standards	54	56	49	65	66	66	68	73	76	69	75	83	71	76	76	76	63		
Not sure/Refused	0	5	6	4	6	6	7	7	5	6	5	4	7	7	7	7	13		
Unweighted Base	1744	511	199	279	250	91	148	402	301	101	100	100	231	151	101				

Are clear standards today
Are not clear standards
Not sure/Refused
Unweighted Base

ARE THERE CLEAR HIGH SCHOOL STANDARDS TODAY?

Table 1

Q 4a - In the elementary, junior high, and high schools as they are today, do you feel that there are clear standards for what students should know and be able to do upon their graduation from high school, or don't you feel that way?

	RACE										EDUCATION					INCOME				
	REGION			SEX			FE.		WH.		BL.		HS-PAN.		COL-IC		LEGIE		\$25K AND OVER	
	TOTAL PUBLIC	MID. EAST	SO. WEST	WTH	WEST	MALE	ITE	ACK	ITE	ACK	BL.	PAN.	HS.	COL.	LEGIE	LEGIE	UNDER \$50K	\$25K-\$50K	OVER \$50K	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Are clear standards today	37	38	41	38	28	35	39	35	48	42	42	30	41	34	34					
Are not clear standards	54	53	51	53	62	57	51	56	47	51	47	63	49	60	62					
Not sure/Refused	9	8	6	9	10	8	9	9	5	7	11	5	11	6	4					
Unweighted Base	1744	420	443	564	317	637	907	1496	149	99	819	920	700	578	326					

200

200

Table 2

NEED FOR COMMON NATIONAL STANDARDS OF PERFORMANCE

Q 4c - Do you feel that the country needs common national standards of performance that all schools should be expected to live up to, or don't you feel that is necessary?

PUBLIC										EMPLOYERS											
RECENT STUDENTS					PARENTS					BUSINESS					SIZE					TYPE OF EXECUTIVE	
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	HUMAN RESOURCES	GOVERNMENT	
TOTAL PUB. LIC DENTS	RE- CENT STU- DENTS	TOOK JOBS	EM- ER- GIES	TOTAL PARENTS	CHILD WENT ON TO HIGH- SCHOOL	EDUC- ATION	TOOK JOB	EDUCA- TION	EMPLOY- ERS	TOTAL BUSI- NESS	EM- PLY- ERS	EDUCA- TION	EMPLOY- ERS	SMALL BUSI- NESS	MED- UM BUSI- NESS	LARGE BUSI- NESS	SIZE	HUMAN RESOU- RCES	GOV- ERN- MENT		
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
82	80	78	80	87	89	87	81	82	87	77	82	82	80	80	78	78	78	78			
14	17	20	17	13	11	12	16	15	12	20	14	15	17	17	17	17	17	17	17		
4	3	2	3	•	•	1	3	3	1	3	4	3	3	3	3	3	3	3	5		
1744	911	199	279	250	91	148	402	301	101	100	100	251	151	151	101	101	101	101	101		
<i>Unweighted Base</i>																					

Need common national standards of performance

Don't need such common standards

Not sure/Refused

Unweighted Base

21.

21.)

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Table 2
NEED FOR COMMON NATIONAL STANDARDS OF PERFORMANCE

O 4c - Do you feel that the country needs a common national standards of performance that all schools should be expected to live up to, or don't you feel that is necessary?

	REGION	SEX	RACE			EDUCATION			INCOME			
			FE-		HS-	BL-		PAN-	COL-		NO	
			MID-	SO-	FE-	WH-	ITE	ACK	KC	LEG	LEG	\$25K
TOTAL	EAST	%	%	%	%	%	%	%	%	%	%	\$50K
	PUBLIC	%	%	%	%	%	%	%	%	%	%	TO OVER
Need common national standards of performance	82	81	80	81	81	79	84	81	85	87	83	82
Don't need such common standards	14	14	15	12	16	17	12	15	11	11	13	16
Not sure/Refused	4	2	4	5	3	4	4	4	4	2	4	1
Unweighted Base	1744	420	443	564	317	837	907	1496	149	99	819	920

Table 3

**SHOULD WE KNOW PERFORMANCE OF U.S. STUDENTS
COMPARED WITH WORLD CLASS STANDARDS?**

Q 4d - Do you believe that students and parents in this country should know how American students' performance compares to world class standards, or don't you feel that way?

PUBLIC										EMPLOYERS											
RECENT STUDENTS					PARENTS					CHILD WENT ON TO HIGH-ER EDUC-A-TION					BUSINESS SIZE					TYPE OF EXECUTIVE	
TOTAL	PERCENT	RE-PUB-LIC	STU-DENTS	JOBS	TOOK	TOTAL	PARENTS	JOB	CHILD	EDUC-A-TION	TOOK	EDUCA-TION	ER	EM-PLOY-ERS	TOTAL	BUSI-NESS	SMALL	MEDI-UM	LARGE	HUMAN RESOU-CES	GOV-ERN-MENT
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
80	81	81	80	85	82	90	91	91	91	91	91	91	91	91	93	85	91	91	91	91	
Should know how America compares with world class standards																					
Don't feel that is needed																					
Not sure/Refused																					
Unweighted Base																					
1744 511 199 279 250 91 148 402 301 101 100 100 100 100 100 101 101 101 101 101																					

215

214

**SHOULD WE KNOW PERFORMANCE OF U.S. STUDENTS
COMPARED WITH WORLD CLASS STANDARDS?**

Q 4d - Do you believe that students and parents in this country should know how American students' performance compares to world class standards, or don't you feel that way?

Table 3

	REGION		SEX		RACE		EDUCATION		INCOME						
	TOTAL	MID- WEST	SO- UTH	FE- MALE	BL- ACK	HIS- PAN.	COL- LEGE	NO UNDER \$25K	\$25K AND TO OVER \$50K	\$25, 001					
	%	%	%	%	%	%	%	%	%	%					
Should know how America compares with world class standards	80	81	76	83	82	81	80	80	88	78	79	82	77	81	86
Don't feel that is needed	16	17	21	13	15	17	16	17	11	17	16	16	16	18	12
Not sure/Refused	3	2	3	4	4	2	5	4	1	5	5	2	5	1	2
Unweighted Base	1744	420	443	564	317	637	907	1496	149	99	810	920	700	578	326

210

211

Table 4

**DO EMPLOYERS HAVE GOOD INFORMATION
ON HIGH SCHOOL ACADEMIC PERFORMANCE?**

Q 4a - Is it your impression that employers have accurate and comprehensive information about the academic performance of recent high school graduates who are seeking jobs with them, or don't you think so?

	REGION	SEX		RACE		EDUCATION		INCOME			
		MID. WEST	SOU. WEST	FE. MALE	BL. FEMALE	PAN. ITE	COL. ACK	HIS. IC	NO COL. LEGEE	\$25K AND UNDER \$50K	\$25K TO OVER \$50K
		%	%	%	%	%	%	%	%	%	%
Have accurate and comprehensive information											
Total Public	37	34	43	39	30	35	39	36	45	36	42
East											
West											
Do not have such information	52	58	45	50	58	57	48	52	50	50	47
Net sure/refused	11	9	11	11	13	8	13	11	5	14	10
Unweighted Base	1744	420	443	564	317	337	907	1495	149	99	819
Do not have such information											
Total Public	52	58	45	50	58	57	48	52	50	50	47
East											
West											
Net sure/refused	11	9	11	11	13	8	13	11	5	14	10
Unweighted Base	1744	420	443	564	317	337	907	1495	149	99	819
Net sure/refused											
Total Public	11	9	11	11	13	8	13	11	5	14	10
East											
West											
Net sure/refused	11	9	11	11	13	8	13	11	5	14	10
Unweighted Base	1744	420	443	564	317	337	907	1495	149	99	819
Unweighted Base											
Total Public	1744	420	443	564	317	337	907	1495	149	99	819
East											
West											
Net sure/refused	11	9	11	11	13	8	13	11	5	14	10
Unweighted Base	1744	420	443	564	317	337	907	1495	149	99	819

210

210

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Table 4

DO EMPLOYERS HAVE GOOD INFORMATION ON HIGH SCHOOL ACADEMIC PERFORMANCE?

Q4e - Is it your impression that employers have accurate and comprehensive information about the academic performance of recent high school graduates who are seeking jobs with them, or don't you think so?

PUBLIC										EMPLOYERS											
RECENT STUDENTS					PARENTS					CHILD					BUSINESS					TYPE OF EXECUTIVE	
RE-	CENT-	STU-	TOOK	EDUC	CHILD	CHILD	TOOK	EDUCA	TOTAL	EM-	EM-	PILO-	BUSH-	TOTAL	SIZE	HUMAN	GOV-	OPER	RESOU	ERIN-	MENT
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Have accurate and comprehensive information	37	47	48	44	43	54	37	35	34	37	40	24	36	32	32	38					
Do not have such information	52	48	49	50	45	35	53	62	63	61	58	71	61	64	57						
Not sure/Refused	11	5	4	5	12	10	10	3	3	3	2	2	5	4	3	5					
Unweighted Base	1744	511	199	219	250	91	148	402	301	101	100	100	251	151	101						

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223

221

Table 5

DO EMPLOYERS HAVE GOOD INFORMATION ON COLLEGE ACADEMIC PERFORMANCE?

Q4f - Do you feel that employers have accurate and comprehensive information
about the academic performance of recent COLLEGE graduates, or not?

PUBLIC

RECENT STUDENTS	PARENTS				EMPLOYERS			
	WENT		CHILD		BUSINESS		TYPE OF EXECUTIVE	
	ON TO HIGH.	ER.	CHILD ER.	HIGH.	TOTAL EM.	TOTAL BUSI-	MEDI	HUMAN RESOU
RE- CENT STU- DENTS	ER- IC	TOOK .A. PARENTS	CHILD EDUCA- TION	EDUCA- TION	EMPLOY- ERS	BUSI- NESS	SMALL	RESOU RCES
%	%	%	%	%	%	%	%	%
Have such information	46	55	50	48	48	66	67	63
Do not have	42	40	44	38	40	32	32	33
Not sure/Refused	11	5	6	3	12	11	2	35
Unweighted Base	1744	511	199	279	250	91	148	28
							402	301
							101	100
							251	151
							100	101

220

220

Table 5

DO EMPLOYERS HAVE GOOD INFORMATION ON COLLEGE ACADEMIC PERFORMANCE?

Q.41 - Do you feel that employers have accurate and comprehensive information
about the academic performance of recent COLLEGE graduates, or not?

	REGION	SEX	RACE	EDUCATION				INCOME			
				TOTAL	MD.	SO.	FE.	HIS.	PAN.	COL.	\$25K
								WHITE	BLACK	COLLEGE	001
	%	%	%	%	%	%	%	%	%	%	%
Have such information	46	45	51	44	45	45	47	46	49	44	46
Do not have	42	46	38	42	44	46	39	42	44	47	41
Not sure/Refused	11	9	11	14	11	9	14	12	6	9	13
Unweighted Base	1744	420	443	564	317	337	907	1496	149	99	819

Table 6

**DOES AMERICA NEED HIGHER EDUCATION STANDARDS
TO COMPETE IN THE WORLD'S ECONOMY?**

O 4g - In order for America to be really competitive economically in the world, do you feel that this country needs to reach higher standards of educational achievement, or not?

PUBLIC										RECENT STUDENTS										PARENTS										EMPLOYERS									
WENT ON TO HIGH SCHOOL					CHILD WENT ON TO HIGH SCHOOL					BUSINESS SIZE					TYPE OF EXECUTIVE																								
TOTAL	PUBLIC	CENT.	STU.	DENTS	TOOK A. JOBS	EDUC.	TOTAL PARENTS	EDUCATION	CHILD ER	EM. PL oyERS	TOTAL BUSINESS	SMALL	MEDIUM	LARGE	HUMAN RESOURCES	GOVERNMENT	OPERATIONS	RESOURCES	MANAGEMENT																				
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%											
Needs to reach higher standards	83	87	87	88	90	94	89	95	96	96	96	95	95	95	96	96	94	92																					
Does not need to achieve higher standards	10	12	12	11	8	6	10	4	3	1	5	2	3	6	6	6	6	6	6																				
Not sure/Refused	3	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1																				
Unweighted Base	1744	511	199	279	250	91	148	402	301	101	100	100	100	100	100	100	100	100	100	251	151	101	101	101	101	101	101	101	101	101									

220

227

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Table 6

DOES AMERICA NEED HIGHER EDUCATION STANDARDS TO COMPETE IN THE WORLD'S ECONOMY?

Q 4g - In order for America to be really competitive economically in the world, do you feel that this country needs to reach higher standards of educational achievement, or not?

	REGION		SEX		RACE		EDUCATION		INCOME	
	TOTAL PUBLIC	MID- WEST	SO- UTH	WH. FE.	BL. MALE	HIS- PAN. FTE	COL- LEGED	NO AND UNDER \$25K	\$25, 001	
	%	%	%	%	%	%	%	%	%	%
Needs to reach higher standards	84	89	87	86	86	89	87	89	85	91
Does not need to achieve higher standards	10	9	10	9	12	9	10	9	12	11
Not sure/Refused	3	2	3	3	2	3	2	3	1	1
Unweighted Base	1744	420	443	564	317	637	907	1495	99	819
									700	578
										326

220

220

Table 7

DOES AMERICA PLACE ENOUGH EMPHASIS ON LEARNING?

O 4th - Do you feel that America places enough emphasis today on the importance of learning, or do you feel that more emphasis should be given to the importance of learning?

PUBLIC										EMPLOYERS									
RECENT STUDENTS					PARENTS					BUSINESS					TYPE OF EXECUTIVE				
TOTAL PUB- LIC DENT	RE- CENT STU- ENTS	WENT ON TO HIGH -ER EDUC		CHILD ER -ER EDUC	CHILD ER -ER EDUC		TOTAL PARENTS	TOOK -A- TION PARENTS		CHILD ER -ER EDUC -ATION JOB	TOTAL EMPLOY- ERS		TOTAL BUSI- NESS	SIZE		HUMAN RESOU- RCES MENT	GOV- ERN- MEN- T		
		%	%		%	%		%	%		%	%		%	%		%		
18	20	24	15	20	17	20	16	15	10	25	10	18	14	21					
80	79	76	82	80	83	80	83	84	89	74	89	81	86	79					
Should give more emphasis to the importance of learning																			
Not sure/Refused	2	1	3	-	-	-	-	1	1	1	1	1	1	-	-				
Unweighted Base	1744	511	199	279	250	91	148	402	301	101	100	100	251	151	101				

America places enough
emphasis on learning

Should give more emphasis
to the importance of learning
Not sure/Refused
Unweighted Base

23.)

23

DOES AMERICA PLACE ENOUGH EMPHASIS ON LEARNING?

Q 4h - Do you feel that America places enough emphasis today on the importance of learning, or do you feel that more emphasis should be given to the importance of learning?

Table 7

	REGION	SEX	RACE			EDUCATION			INCOME		
			TOTAL PUBLIC	MID. EAST	SO. WEST	BL. FE. MALE	WH. FE. MALE	HIS. BL. ACK	COL. LEG	NO UNDER \$50K	\$25, 001 TO OVER \$50K
			%	%	%	%	%	%	%	%	%
America places enough emphasis on learning	19	16	21	18	15	18	18	17	21	27	20
Should give more emphasis to the importance of learning	60	60	77	80	82	80	79	81	78	69	77
Not sure/refused	2	2	2	2	3	2	1	2	1	4	2
Unweighted Base	1744	420	443	564	317	837	907	1436	149	93	819

230

232

Table 8

HOW IMPORTANT FOR AMERICA TO IMPROVE ITS WORKFORCE SKILLS TO BE COMPETITIVE IN THE WORLD?

Q41 - How important do you feel it is for the American workforce to improve its skills in order for this country to become economically competitive in the world -- very important, somewhat important, not very important, or not important at all?

	RECENT STUDENTS						PARENTS						EMPLOYERS					
	WENT ON TO HIGH SCHOOL			CHILD WENT ON TO HIGH SCHOOL			TOTAL EMPLOYERS			BUSINESS SIZE			HUMAN RESOURCES			TYPE OF EXECUTIVE		
	RECENT PUPILS	CENT	STUDENTS	EDUCATIONAL DENT	TOTAL PARENTS	TOOK JOBS	CHILD EDUCATION	TOOK JOB	EDUCATION	EMPLOYERS	BUSINESS	SMALL	MEDIUM	LARGE	OPERATIONS	RESOURCES	GOVERNMENT	
%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Very Important	82	83	82	84	87	85	90	89	89	93	90	64	92	64	64	64		
Somewhat Important	14	15	17	13	10	12	8	10	10	7	9	15	8	13	9	9		
Not Very Important	1	1	1	1	1	2	1	1	1	1	1	1	1	1	1	3	3	
Not Important at all	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	
Not Sure/Refused	2	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	
Unweighted Base	1744	511	199	279	250	91	148	402	301	101	100	100	251	151	101			

23¹

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235

237

Table 8

HOW IMPORTANT FOR AMERICA TO IMPROVE ITS WORKFORCE SKILLS TO BE COMPETITIVE IN THE WORLD?

Q41 - How important do you feel it is for the American workforce to improve its skills in order for this country to become economically competitive in the world -- very important, somewhat important, not very important, or not important at all?

	REGION		SEX		RACE		EDUCATION		INCOME	
	TOTAL	MID. WEST	SO. UTH	FE. MALE	BL. MALE	PAN. ACK	HS. COL. LEG	NO COL. LEG	\$25. \$25K AND UNDER \$50K	\$25. \$25K TO OVER \$50K
	%	%	%	%	%	%	%	%	%	%
Very Important	82	83	81	85	76	83	82	84	81	81
Somewhat Important	14	12	15	10	21	14	15	9	13	14
Not very Important	1	1	2	1	1	1	1	3	1	1
Not important at all	1	1	1	1	1	1	2	1	1	1
Not sure/Refused	2	1	1	3	1	2	1	2	5	2
Unweighted Base	1744	420	443	564	317	837	907	1496	149	99
									819	920
									700	578
										326

236

IS TODAY'S INVESTMENT IN EDUCATION ENOUGH?

Table 9

O 4J . Do you feel the nation today invests enough in the following,
not enough, or too much in the following?
Base: Total Employers

	ENOUGH	NOT ENOUGH	TOO MUCH	NOT MUCH	SURE
	%	%	%	%	%
Education beyond 12th grade	31	64	3	2	
Training and adult education	30	67	2	1	
Pre-school education	22	73	3	2	
Kindergarten through grade 12	19	78	1	1	

233

230

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24.

240

IS TODAY'S INVESTMENT IN EDUCATION ENOUGH?

Table 9

O 4J - Do you feel the nation today invests enough in the following,
not enough, or too much in the following?
Base: Total Public

	% ENOUGH	NOT ENOUGH			% SURE
		% NOT ENOUGH	% TOO MUCH	% NOT ENOUGH	
Pre-school education	26	61	8	5	
Education beyond 12th grade	26	64	6	4	
Training and adult education	24	69	3	5	
Kindergarten through grade 12	22	71	3	4	

QUESTIONNAIRES

242

LOLIS HARRIS AND ASSOCIATES

LOUIS HARRIS AND ASSOCIATES, INC.
630 FIFTH AVENUE
NEW YORK, N.Y. 10111

/ FOR OFFICE USE ONLY
/ Questionnaire No.: _____
/ _____
/ 1-2-3-4-5

Card 03

Study NO. 912061C (Corporate/Government) Card Number (6-7)
(8-14)

September 11, 1991 Sample Point No. / / / / / / / /
4*24-25-26-27-28-29-30-31

Time Started: _____ A.M./P.M.

Interviewer: _____ Date: _____

Organization: _____

Respondent Name: _____

Area Code: _____ Telephone No.: _____
4*(9-11) 4*(12-18)

Hello, I'm _____ from Louis Harris and Associates, the national survey research firm in New York. We are conducting a very important poll on how employers assess the elementary and secondary school system in America. The results will be a major part of a national assessment which will be released by the National Education Goals Panel and the State governors at the end of this month. We would like to ask you some questions, if you don't mind. All of what you say will be treated totally confidentially.

Continue (15(____-1

FROM OBSERVATION: Respondent Sex

Male (16(____-1
Female..... ____-2

1a. How would you rate the caliber of recent graduates of the nation's high schools today compared with those who graduated (READ EACH ITEM) in terms of being prepared to be productive and satisfactory employees for your company (organization) — much better prepared, somewhat better prepared, somewhat worse prepared, or much worse prepared?

	<u>Much</u> <u>Better</u> <u>Prepared</u>	<u>Somewhat</u> <u>Better</u>	<u>Somewhat</u> <u>Worse</u>	<u>Much</u> <u>Worse</u>	<u>The</u> <u>Same</u> <u>(vol.)</u>	<u>Not</u> <u>Sure</u>
a. Five years ago.....	(17(<u>2</u> -1	<u>30</u> -2	<u>41</u> -3	<u>4</u> -4	<u>20</u> -5
b. Ten years ago.....	(18(<u>4</u> -1	<u>25</u> -2	<u>45</u> -3	<u>11</u> -4	<u>8</u> -5
						<u>3</u> -6
						<u>7</u> -6

1b. As a result of changes in the preparedness of students coming out of secondary school these days, have you increased your remedial and training services in basic areas such as math, reading, and writing compared with five years ago, or not?

Have increased remedial services....(19(28-1 (ASK Q.1c)

Not increased remedial services.....63-2
Not sure.....8-3 (SKIP TO Q.1d)

1c. Were these additional remedial services a major change in the way your company (organization) has adapted to the changed caliber of recent graduates, a minor change, or hardly a change at all?

Major change.....	(20(<u>25</u> -1
Minor change.....		<u>56</u> -2
Hardly any change at all.....		<u>18</u> -3
Not sure.....		<u>1</u> -4

ASK EVERYONE

1d. Do your company's (organization's) remedial programs make up the gaps that exist in this current generation in terms of their preparedness to learn, or does a gap still exist even after remedial services have been used?

Make up the gap.....	(21(<u>18</u> -1
Gap still exists.....		<u>45</u> -2
Not sure.....		<u>37</u> -3

1e. Do you feel that the rate at which you are able to retain new employees out of high school has declined sharply due to their lack of proper preparation, has declined moderately, or not declined at all?

Rate of retention has declined sharply....(22(<u>6</u>	-1
Has declined moderately.....	<u>40</u>	-2
Not declined at all.....	<u>49</u>	-3
Not sure.....	<u>5</u>	-4

1f. Have you found over the past 10 years that the number of high school graduates you have to screen before finding those who can meet your standards of employment has risen sharply, moderately, or hardly at all?

Has risen sharply.....(23(<u>23</u>	-1
Risen moderately.....	<u>46</u>	-2
Risen hardly at all.....	<u>26</u>	-3
Not sure.....	<u>5</u>	-4

1g. On average, about how many applicants for a job from a pool of recent high school graduates to you find you have to turn down for every one you finally hire?

1.....(24(<u>3</u>	-1
2.....	<u>6</u>	-2
3.....	<u>8</u>	-3
4.....	<u>6</u>	-4
5.....	<u>12</u>	-5
6.....	<u>3</u>	-6
7.....	<u>3</u>	-7
8.....	<u>3</u>	-8
More than 8.....	<u>35</u>	-9
Not sure....(25(<u>21</u>	-0

1h. In assessing the caliber of recent high school graduates you want to hire, do you pay a great deal of attention, moderate attention, or slight attention to (READ EACH ITEM)?

<u>NOT ROTATE</u>	<u>A Great Deal of Attention</u>	<u>Moderate Attention</u>	<u>Slight Attention</u>	<u>Not Sure</u>
a. The high school records of the applicant.....(26(<u>24</u>	-1	<u>36</u>	-2
b. Interviews with the prospective applicant.....(27(<u>81</u>	-1	<u>13</u>	-2
			<u>4</u>	-3
			<u>2</u>	-4

1i. As a result of the need to meet competition from abroad, do you feel that the skill levels you require from new hires have risen sharply, risen moderately or have not risen at all, compared to 5 years ago?

Risen sharply.....(28(<u>14</u>	-1
Risen moderately.....	<u>43</u>	-2
Not risen much at all.....	<u>36</u>	-3
Not sure.....	<u>7</u>	-4

1j. Do you feel over the past five years, the skill level of the labor pool available to you from the high schools has risen sharply, moderately, not much at all, or has deteriorated?

Skill level risen sharply	(29)	<u>2</u>	-1
Risen moderately.....		<u>23</u>	-2
Not risen at all.....		<u>39</u>	-3
Has deteriorated.....		<u>33</u>	-4
Not sure.....		<u>3</u>	-5

1k. Do you have an organized program of job training of which a major part is (READ EACH ITEM) or don't you have such a program?

- | | Have Such
a Program | Not
Do Not Sure |
|--|------------------------|---------------------------------------|
| <u>ROTATE — START AT "X"</u> | | |
| () a. Teaching basic skills such as math, reading, and writing to raise the level of functional literacy..... | (30) | <u>14</u> -1 <u>85</u> -2 <u>1</u> -3 |
| () b. Teaching specific technical skills that used to be taught in the school systems..... | (31) | <u>28</u> -1 <u>70</u> -2 <u>2</u> -3 |
| () c. Counseling recent high school graduates individually so they can adapt their specific work assignments to the levels of skills and education they have..... | (32) | <u>26</u> -1 <u>72</u> -2 <u>2</u> -3 |

1l. Has the cost of upgrading your new labor hires who are recent high school graduates increased sharply over the past five years, moderately, or not much at all?

Increased sharply.....	(33)	<u>11</u>	-1
Increased moderately.....		<u>42</u>	-2
Not much at all.....		<u>43</u>	-3
Not sure.....		<u>4</u>	-4

1m. Do you have any programs where your company (organization) has (READ EACH ITEM), or not?

- | | Don't
Have | Not
Have | Not
Sure |
|---|---------------|---------------------------------------|-------------|
| <u>DO NOT ROTATE</u> | | | |
| a. Established a relationship with a specific local school or schools where your operations are located, where your executives visit the schools and describe the needs you have for new hires and the type of workers you are looking for..... | (34) | <u>43</u> -1 <u>55</u> -2 <u>2</u> -3 | |
| b. Established contact with the less privileged parts of the local community in order to give young people some hope that they can one day improve their lot by going to work for mainstream companies and organizations..... | (35) | <u>49</u> -1 <u>50</u> -2 <u>1</u> -3 | |

in. Over the long haul, if you had to choose, do you feel that the public schools are going to be the primary place where education will be made or broken, or do you think that the private school sector will grow much more in importance, or do you feel in the future it will be more of a balance between the public and private schools? SINGLE RECORD

Public schools make or break.....	(36)	<u>40</u>	-1
Private sector will grow much more.....		<u>23</u>	-2
More a balance between public and private...		<u>35</u>	-3
Not sure.....		<u>2</u>	-4

10. Have you made major changes in the configuration of your work place in order to better accommodate the changing nature of the work force you are attracting, or do you find that such major changes are not necessary?

Have made major changes.....	(37)	<u>30</u>	-1
Such changes not necessary.....		<u>67</u>	-2
Not sure.....		<u>3</u>	-3

2. Now, I want you to rate how well prepared high school graduates you are getting as job applicants these days are in some key areas. On (READ EACH ITEM), do you feel their high school preparation is excellent, pretty good, only fair, or poor?

DO NOT ROTATE

	Excel- lent	Pretty Good	Only Fair	Poor	Not Sure
1. Their ability to read and understand written and verbal instructions.....(38)	<u>2</u> -1	<u>31</u> -2	<u>54</u> -3	<u>10</u> -4	<u>3</u> -5
2. Being capable of doing arithmetic functions.....(39)	<u>1</u> -1	<u>24</u> -2	<u>52</u> -3	<u>20</u> -4	<u>3</u> -5
3. Having real discipline in their work habits.....(40)	<u>1</u> -1	<u>18</u> -2	<u>45</u> -3	<u>33</u> -4	<u>3</u> -5
4. Learning how to write well.....(41)	<u>1</u> -1	<u>11</u> -2	<u>47</u> -3	<u>37</u> -4	<u>4</u> -5
5. Learning how to read well.....(42)	<u>1</u> -1	<u>29</u> -2	<u>53</u> -3	<u>14</u> -4	<u>3</u> -5
6. Learning mathematics well.....(43)	<u>1</u> -1	<u>21</u> -2	<u>52</u> -3	<u>22</u> -4	<u>4</u> -5
7. Learning how to solve complex problems.....(44)	<u>*</u> -1	<u>10</u> -2	<u>47</u> -3	<u>39</u> -4	<u>4</u> -5
8. Being able to work cooperatively with fellow employees.....(45)	<u>4</u> -1	<u>53</u> -2	<u>36</u> -3	<u>4</u> -4	<u>1</u> -5
9. Learning how to dress and to behave well.....(46)	<u>2</u> -1	<u>37</u> -2	<u>43</u> -3	<u>15</u> -4	<u>3</u> -5
10. Having a good attitude toward supervisors.....(47)	<u>2</u> -1	<u>37</u> -2	<u>46</u> -3	<u>12</u> -4	<u>3</u> -5
11. Having a good attitude in dealing with those under them.....(48)	<u>2</u> -1	<u>40</u> -2	<u>41</u> -3	<u>3</u> -4	<u>14</u> -5
12. Having the capacity to concentrate on the work done over an extended period of time.....(49)	<u>1</u> -1	<u>29</u> -2	<u>53</u> -3	<u>13</u> -4	<u>4</u> -5
13. Having both the desire to learn more and the capacity to keep learning more on the job.....(50)	<u>5</u> -1	<u>41</u> -2	<u>41</u> -3	<u>10</u> -4	<u>3</u> -5
14. Being motivated to give all they have to the job they are doing.....(51)	<u>2</u> -1	<u>23</u> -2	<u>49</u> -3	<u>23</u> -4	<u>3</u> -5
15. Having a real sense of dedication to work.....(52)	<u>1</u> -1	<u>18</u> -2	<u>51</u> -3	<u>27</u> -4	<u>3</u> -5

3a. In the elementary, junior high, and high schools as they are today, do you feel that there are clear standards for what students should know and be able to do upon their graduation from high school, or don't you feel that way?

Are clear standards today.....(53) (ASK Q.3b)

Are not clear standards.....73-2
Not sure.....7-3 (SKIP TO Q.3c)

3b. Do you feel that today's standards are high enough, or not high enough?

High enough.....	(54)	<u>29</u>	-1
Not high enough.....		<u>70</u>	-2
Not sure.....		<u>1</u>	-3

ASK EVERYONE

3c. Do you feel that the country needs common national standards of performance that all schools should be expected to live up to, or don't you feel that is necessary?

Need common national standards of performance..	(55)	<u>81</u>	-1
Don't need such common standards.....		<u>16</u>	-2
Not sure.....		<u>3</u>	-3

3d. Do you believe that students and parents in this country should know how American students' performance compares to world class standards, or don't you feel that way?

Should know how America compares with world class standards.....	(56)	<u>91</u>	-1
Don't feel that is needed.....		<u>8</u>	-2
Not sure.....		<u>1</u>	-3

3e. Is it your impression that employers have accurate and comprehensive information about the academic performance of recent high school graduates who are seeking jobs with them, or don't you think so?

Have accurate and comprehensive information...	(57)	<u>35</u>	-1
Do not have such information.....		<u>62</u>	-2
Not sure.....		<u>3</u>	-3

3f. Do you feel that employers have accurate and comprehensive information about the academic performance of recent college graduates, or not?

Have such information.....	(58)	<u>66</u>	-1
Do not have.....		<u>32</u>	-2
Not sure.....		<u>2</u>	-3

3g. In order for America to be really competitive economically in the world, do you feel that this country needs to reach higher standards of educational achievement, or not?

Needs to reach higher standards.....	(59)	<u>95</u>	-1
Does not need to achieve higher standards.....		<u>4</u>	-2
Not sure.....		<u>1</u>	-3

3h. Do you feel that America places enough emphasis today on the importance of learning, or do you feel that more emphasis should be given on the importance of learning?

America places enough emphasis on learning.....	(60)	<u>16</u>	-1
Should give more emphasis to the importance of learning.....		<u>83</u>	-2
Not sure.....		<u>1</u>	-3

3i. How important do you feel it is for the American workforce to improve its skills in order for this country to become economically competitive in the world — very important, somewhat important, not very important, or not important at all?

Very important.....	(61)	<u>89</u>	-1
Somewhat important.....		<u>10</u>	-2
Not very important.....		<u>1</u>	-3
Not important at all.....		<u>-</u>	-4
Not sure.....		<u>-</u>	-5

3j. Do you feel the nation today invests enough in (READ EACH ITEM), not enough, or too much in (READ EACH ITEM)?

DO NOT ROTATE

	Not Enough	Too Enough	Not Much	Not Sure
--	---------------	---------------	-------------	-------------

1. Early childhood education.....(62)
 2. Elementary and secondary education.....(63)
 3. Postsecondary education.....(64)
 4. Training and adult education.....(65)
- | | | | | | | | |
|------|-----------|-----------|----|----------|----|----------|----|
| (22) | <u>-1</u> | <u>73</u> | -2 | <u>3</u> | -3 | <u>2</u> | -4 |
| (19) | <u>-1</u> | <u>78</u> | -2 | <u>1</u> | -3 | <u>2</u> | -4 |
| (31) | <u>-1</u> | <u>64</u> | -2 | <u>3</u> | -3 | <u>2</u> | -4 |
| (30) | <u>-1</u> | <u>67</u> | -2 | <u>2</u> | -3 | <u>1</u> | -4 |

3k. Do you believe that creating a national examination system based on world class standards will improve education in America, or not?

National examination system will improve education in America.....	(66)	<u>51</u>	-1
Will not.....		<u>44</u>	-2
Not sure.....		<u>5</u>	-3

That completes the interview. Thank you very much for your cooperation!

Time Ended: _____ A.M./P.M.

Revenue: / / / / / /
(69-74)

SIC Code: / / / / /
(75-78)

LOUIS HARRIS AND ASSOCIATES, INC.
630 FIFTH AVENUE
NEW YORK, N.Y. 10111

/ FOR OFFICE USE ONLY
/ Questionnaire No.: _____
/ _____ 1-2-3-4-5

Card 01

Study No. 912061E (Educators)
(8-14)

September 11, 1991

Card Number (6-7)

Sample Point No. / / / / / / /
2*24-25-26-27-28-29-30-31

Time Started: _____ A.M./P.M.

Interviewer: _____ Date: _____

Name of Respondent: _____ Position: _____

Institution: _____ City, State: _____

Area Code: _____ Telephone No.: _____
2*(9-11) 2*(12-18)

Hello, I'm _____ from Louis Harris and Associates, the national survey research firm in New York. We are conducting a very important poll on how educators assess the elementary and secondary school system in America. The results will be a major part of a national assessment which will be released by the National Education Goals Panel and the state governors at the end of this month. We would like to ask you some questions, if you don't mind. All of what you say will be treated totally confidentially.

Continue (15(_____-1

FROM OBSERVATION: Respondent Sex

Male(16(_____-1
Female....._____-2

1a. How would you rate the caliber of recent graduates of the nation's high schools today compared with those who graduated (READ EACH ITEM) in terms of being prepared to be educated at the college (vocational school) level -- much better prepared, somewhat better prepared, somewhat worse prepared, or much worse prepared?

	Much Better Prepared	Somewhat Better	Somewhat Worse	Much Worse	The Same (vol.)	Not Sure
a. Five years ago.....(17)	2 -1	33 -2	37 -3	6 -4	19 -5	3 -6
b. Ten years ago.....(18)	9 -1	25 -2	36 -3	16 -4	7 -5	7 -6

1b. As a result of the changes in the preparedness of students coming out of secondary school these days, have you increased your remedial services in basic areas such as math, reading, and writing compared with five years ago or not?

Have increased remedial services.....(19) (ASK Q.1c)

Not increased remedial services.....(28) (SKIP TO Q.1d)
Not sure.....(6)

1c. Was this addition of remedial services a major change in the way your institution adapted to the changed caliber of your new students, a minor change, or hardly a change at all?

Major change.....(20)
Minor change.....(52)
Hardly any change at all.....(12)
Not sure.....(* -4)

ASK EVERYONE

1d. Do the remedial programs you have at your institution make up the gaps that now exist in this current generation in terms of preparedness to learn, or is there still quite a gap that exists, even after remedial services have been used?

Make up the gap.....(21)
Still a big gap remains.....(45)
Not sure.....(17)

1e. Do you feel that due to the lack of proper preparation of the students coming in, the rate at which you are able to retain the new students who are admitted today has declined sharply, has declined moderately, or not declined at all?

Rate of retention has declined sharply.....(22)
Has declined moderately.....(43)
Not declined at all.....(46)
Not sure.....(5)

1f. In assessing the caliber of students you want to admit, do you pay a great deal of attention, moderate attention, or slight attention to (READ EACH ITEM)?
DO NOT ROTATE

	A Great Deal of Attention	Moderate Attention	Slight Attention	Not Sure
a. The school records of the applicant.....(23)	<u>50</u> -1	<u>25</u> -2	<u>19</u> -3	<u>6</u> -4
b. Interviews with the prospective student.....(24)	<u>33</u> -1	<u>28</u> -2	<u>27</u> -3	<u>12</u> -4
c. Essays written by the applicant.....(25)	<u>24</u> -1	<u>21</u> -2	<u>32</u> -3	<u>23</u> -4
d. SAT scores.....(26)	<u>23</u> -1	<u>29</u> -2	<u>25</u> -3	<u>23</u> -4

1g. Business executives report that they have made the criteria for hiring college graduates much tougher in recent years in order to meet global competitive standards. Have you done the same and made your own admissions standards tougher in recent years, or have you made them less tough, or haven't they changed much compared with 10 years ago?

Made admissions standards tougher.....	(27)	<u>42</u> -1
Made them less tough.....		<u>4</u> -2
Not changed much		<u>52</u> -3
Not sure.....		<u>2</u> -4

1h. Do you have an organized program in your institution to work with elementary and secondary schools to help them deal with their problems in the area of (READ EACH ITEM), or don't you have such a program?
DO NOT ROTATE

	Have Such a Program	Do Not	Not Sure
a. Their curriculum.....(28)	<u>45</u> -1	<u>52</u> -2	<u>3</u> -3
b. College preparation.....(29)	<u>45</u> -1	<u>51</u> -2	<u>4</u> -3
c. Helping them institute school-based reform.....(30)	<u>22</u> -1	<u>73</u> -2	<u>5</u> -3
d. Improving basic skills in math, science, reading, and writing.....(31)	<u>51</u> -1	<u>47</u> -2	<u>2</u> -3

1i. In order to meet the changing caliber of incoming students, have you made major overhauls in (READ EACH ITEM), minor changes, or hardly any changes at all?

	Major Changes	Minor Changes	Hardly Any	Not Sure
<u>DO NOT ROTATE</u>				
a. The orientation process for freshmen.....(32)	<u>49</u> -1	<u>28</u> -2	<u>20</u> -3	<u>3</u> -4
b. The guidance and counseling system.....(33)	<u>43</u> -1	<u>35</u> -2	<u>18</u> -3	<u>4</u> -4
c. The student academic program for freshmen....(34)	<u>34</u> -1	<u>38</u> -2	<u>23</u> -3	<u>5</u> -4

1j. Over the long haul, do you feel that the public schools are going to be the primary place where education will be made or broken, or do you think that the private school sector will grow much more in importance, or do you feel in the future it will be more of a balance between the public and private schools?

Public schools make or break.....	(35)	<u>40</u>	-1
Private sector will grow much more.....		<u>23</u>	-2
More a balance between public and private...	<u>35</u>	-3	
Not sure.....		<u>2</u>	-4

1k. Do you anticipate that there will be a change in the nature and make-up of the institutions of higher education in the years ahead, under which a number of colleges and other types of schools will lower their academic achievement standards to accommodate the lower levels of attainment of today's high school graduates, or don't you see this happening?

See it happening.....	(36)	<u>35</u>	-1
Don't see it happening.....		<u>61</u>	-2
Not sure.....		<u>4</u>	-3

2a. Now, do you feel that the secondary schools where you get your new students properly prepare these students for further education after high school, or do you feel that their high school education leaves them well short of being properly prepared?

They are properly prepared.....	(37)	<u>30</u>	-1
Their education falls well short.....		<u>63</u>	-2
Not sure.....		<u>7</u>	-3

2b. Now, I want you to rate the preparation of the high school students from which you select your new students in each of these key areas. On (READ EACH ITEM), do you feel their high school preparation is excellent, pretty good, only fair, or poor?

<u>DO NOT ROTATE</u>		Excel-	Pretty	Only	Not	
		lent	Good	Fair	Poor	Sure
() 1. Their ability to read and to understand written and verbal instructions.....	(38)	<u>3</u> -1	<u>38</u> -2	<u>48</u> -3	<u>10</u> -4	<u>1</u> -5
() 2. Being capable of doing arithmetic functions.....	(39)	<u>6</u> -1	<u>27</u> -2	<u>46</u> -3	<u>19</u> -4	<u>2</u> -5
() 3. Having real discipline in their work habits.....	(40)	<u>2</u> -1	<u>19</u> -2	<u>44</u> -3	<u>33</u> -4	<u>2</u> -5
() 4. Learning how to write well.....	(41)	<u>1</u> -1	<u>16</u> -2	<u>50</u> -3	<u>30</u> -4	<u>3</u> -5
() 5. Learning how to read well.....	(42)	<u>2</u> -1	<u>30</u> -2	<u>50</u> -3	<u>16</u> -4	<u>2</u> -5
() 6. Learning mathematics well.....	(43)	<u>4</u> -1	<u>23</u> -2	<u>41</u> -3	<u>28</u> -4	<u>4</u> -5
() 7. Learning how to solve complex problems.....	(44)	<u>1</u> -1	<u>14</u> -2	<u>43</u> -3	<u>41</u> -4	<u>1</u> -5
() 8. Being able to work cooperatively with fellow students and faculty.....	(45)	<u>8</u> -1	<u>59</u> -2	<u>26</u> -3	<u>5</u> -4	<u>7</u> -5
() 9. Learning how to dress and to behave well.....	(46)	<u>7</u> -1	<u>48</u> -2	<u>34</u> -3	<u>8</u> -4	<u>3</u> -5
() 10. Having a good attitude toward their teachers.	(47)	<u>10</u> -1	<u>53</u> -2	<u>31</u> -3	<u>4</u> -4	<u>2</u> -5
() 11. Having a good attitude in dealing with the pressure of meeting academic standards.....	(48)	<u>3</u> -1	<u>40</u> -2	<u>44</u> -3	<u>12</u> -4	<u>1</u> -5
() 12. Having the capacity to concentrate on their studies over an extended period of time.....	(49)	<u>1</u> -1	<u>23</u> -2	<u>56</u> -3	<u>18</u> -4	<u>2</u> -5
() 13. Having both the desire to learn more and the capacity to keep learning more as they move to higher levels of education.....	(50)	<u>5</u> -1	<u>43</u> -2	<u>40</u> -3	<u>9</u> -4	<u>3</u> -5
() 14. Being motivated to give all they have to stretching their minds and learning new disciplines.....	(51)	<u>1</u> -1	<u>28</u> -2	<u>53</u> -3	<u>17</u> -4	<u>1</u> -5
() 15. Having a real sense of dedication to learning.....	(52)	<u>2</u> -1	<u>24</u> -2	<u>56</u> -3	<u>17</u> -4	<u>1</u> -5

53-802

That completes the interview. Thank you very much for your cooperation!

Time Ended: _____ A.M./P.M.

LOUIS HARRIS AND ASSOCIATES, INC.
630 Fifth Avenue
New York, New York 10111

/ FOR OFFICE USE ONLY:

/ Questionnaire No.: _____

/ 1-2-3-4-5

Card 05

Study No. 912061P (Public, Young Adults, Parents) Card Number (6-7)
(8-14)

September 25, 1991

Sample Point No. / / / / / / /
8*24-25-26-27-28-29-30-31

Time Started: _____ A.M./P.M.

Interviewer: _____ Date: _____

Area Code: _____ Telephone No.: _____
8*(9-11) 8*(12-18)

Hello, I'm _____ from Louis Harris and Associates, the national survey research firm in New York. We are conducting a very important poll on the experiences the American people have had with their education. We want to speak with an adult in this household who is 18 or over. What is said will be kept confidential.

Continued.....5*(15(_____-1

A. How many adults 18 years of age or older live in this household?

/ / / (IF "1", SKIP TO Q.F.)
(16-17)

B. How many of these are women?

/ / /
(18-19)

C. INTERVIEWER: SUBTRACT NUMBER OF WOMEN FROM TOTAL NUMBER OF ADULTS. RECORD NUMBER OF MEN.

/ / /
(20-21)

IF "O" IN Q.A OR Q.B. READ INSTRUCTION "D". SKIP OTHERS TO "E"

D. ADULTS IN HOUSEHOLD ARE SAME SEX: USE RESPONDENT SELECTION GRID ON BACK OF SAMPLE CARD. IF RESPONDENT IS NOT AVAILABLE, ARRANGE CALL-BACK.

"Let me see, in this household I need to speak with the _____."

E. FEMALE (S) MALE (S) IN HOUSEHOLD: USE SEX INDICATED ON FRONT OF SAMPLE CARD AND RESPONDENT SELECTION GRID ON BACK OF CARD TO DETERMINE WHO YOU SHOULD SPEAK TO. IF RESPONDENT NOT AVAILABLE, ARRANGE CALLBACK.

"Let me see, in this household I need to speak with the _____."

F. Are you the parent of a young person who graduated from high school four to eight years ago, and who either went on to hold down a job or went on to further education, or not?

	(Q.SEX THAN SKIP TO Q.3a)
Is parent of such a young person.....	(22 <u>17</u> -1
Is not parent of such a young person.....	<u>83</u> -2
Not sure.....	<u>-3</u> (ASK Q.G)

G. Did you go to high school four to eight years ago, or not?

Went to high school 4 to 8 years ago.....	(23 <u>13</u> -1 (ASK Q.H))
Did not go to high school 4 to 8 years ago.....	<u>87</u> -2 (Q.SEX THAN Not sure..... <u>-3</u> SKIP TO Q.4a)

H. Did you graduate from high school four to eight years ago, or did you not finish high school?

Graduated from high school 4 to 8 years ago.....	(24 <u>78</u> -1)
Never graduated from high school.....	<u>21</u> -2 (Q.SEX THAN Not sure..... <u>-3</u> ASK Q.1a)

FROM OBSERVATION: Respondent Sex

Male.....	(25 (<u> </u> -1
Female.....	<u> </u> -2

1a. After you got out of high school, did you get a job or seek employment, or did you go on to further education?

Got a job or sought a job.....(26) 44 -1 (ASK Q.1b)

Went on to further education.....49 -2 (SKIP TO Q.2a)

Other or Not sure.....7 -3 (SKIP TO Q.4a)

1b. How many jobs have you held since you got out of high school?

1.....	(27) <u>15</u> -1
2.....	<u>27</u> -2
3.....	<u>24</u> -3
4.....	<u>11</u> -4
5 or more.....	<u>24</u> -5
None.....	<u>-</u> -6
Not sure.....	<u>*</u> -7

1c. In the job you now have or in the last job you held, how would you rate the way your employer has tried to understand what you are qualified to do and has tried to provide you with a place to work where you feel you are learning and can do your best work — excellent, pretty good, only fair, or poor?

Excellent.....	(28) <u>27</u> -1
Pretty good.....	<u>42</u> -2
Only fair.....	<u>22</u> -3
Poor.....	<u>8</u> -4
Not sure.....	<u>1</u> -5

1d. All in all, do you feel that your full capabilities are being used in the job you now have or the last job you held, or do you feel you could do much more productive work if your employer only gave you a chance?

Full capabilities being used.....	(29) <u>36</u> -1
Could do much more productive work....	<u>61</u> -2
Not sure.....	<u>3</u> -3

1e. Now, do you feel that your high school education properly prepared you for the job market you entered after high school, or did your high school education leave you with a feeling that you should have been better prepared?

High school properly prepared.....	(30) <u>43</u> -1
Should have been better prepared.....	<u>54</u> -2
Not sure.....	<u>3</u> -3

If. Now, I want you to rate the preparation you feel your high school schooling gave you on each of these key areas. On (READ EACH ITEM), do you feel your high school preparation was excellent, pretty good, only fair, or poor?

<u>DO NOT ROTATE</u>	Excel- lent	Pretty Good	Only Fair	Not Poor	Not Sure			
1. Your ability to read and understand written and verbal instructions.....(31(29 -1	50	-2	16	-3	5	-4	*	-5
2. Being capable of doing arithmetic functions....(32(29 -1	43	-2	20	-3	8	-4	*	-5
3. Having real discipline in your work habits.....(33(21 -1	49	-2	24	-3	5	-4	1	-5
4. Learning how to write well.....(34(24 -1	41	-2	26	-3	8	-4	1	-5
5. Learning how to read well.....(35(34 -1	44	-2	18	-3	4	-4	-	-5
6. Learning mathematics well.....(36(33 -1	34	-2	23	-3	9	-4	1	-5
7. Learning how to solve complex problems.....(37(19 -1	38	-2	28	-3	15	-4	*	-5
8. Being able to work cooperatively with fellow employees.....(38(33 -1	39	-2	20	-3	7	-4	1	-5
9. Learning how to dress and to behave well.....(39(32 -1	36	-2	23	-3	7	-4	2	-5
10. Having a good attitude toward supervisors.....(40(28 -1	41	-2	25	-3	6	-4	*	-5
11. Having a good attitude in dealing with those under you.....(41(24 -1	48	-2	21	-3	7	-4	*	-5
12. Having the capacity to concentrate on your work over an extended period of time.....(42(22 -1	51	-2	23	-3	4	-4	-	-5
13. Having both the desire to learn more and the capacity to keep learning more on the job..(43(27 -1	42	-2	23	-3	6	-4	2	-5
14. Being motivated to give all you have to the job you are doing.....(44(25 -1	44	-2	24	-3	7	-4	*	-5
15. Having a real sense of dedication to work.....(45(31 -1	42	-2	22	-3	5	-4	-	-5

1j. Now, as you think back on your schooling, do you feel that your high school should have done these things differently from the way it was done? Do you feel that (READ EACH ITEM), or not?

DO NOT ROTATE

Should
Have Been Should
Not Not
Sure

1. The standards of performance required of the students should have been higher.....(46)(73 -1 25 -2 2 -3)
2. There should have been more emphasis on preparation for work after school.....(47)(75 -1 25 -2 - -3)
3. There should have been more emphasis on essential skills such as reading, writing, math, and the solving of complex problems.....(48)(70 -1 30 -2 - -3)
4. There should have been more emphasis on learning how to speak well.....(49)(65 -1 34 -2 1 -3)
5. You should have worked much harder and taken your classes more seriously.....(50)(79 -1 20 -2 1 -3)

1k. Did you first take a job after high school and then go back for further education after that, or not?

First got job, then went on to further education.....(51)(21 -1 (ASK Q.2a)

Did not..... 78 -2 (SKIP TO Q.4a)
Not sure..... 1 -3

2a. When you got out of high school, did you go to a four year university or college, a two year college or community college, or a vocational or trade school?

A four year university or college.....(52)(51 -1
A two year college or community college..... 28 -2
A vocational or trade school..... 15 -3
Other type of school (SPECIFY):

_____ ... 5 -4
Not sure..... 1 -5

Other types of school _____ (53)

_____ (54)

_____ (55)

2b. How far did you go? What was the last level of schooling you completed?

A four year university or college.....	(56)	35	-1
A two year college or community college.....	19	-2	
A vocational or trade school.....	12	-3	
Still attending school (vol.).....	33	-4	
Not sure.....	1	-5	

Other types of school

(57)

(58)

(59)

2c. In your further education after high school, how would you rate the way that institution tried to help you in remedial courses in math, reading, and writing, to make up for gaps in your learning and preparation in high school — excellent, pretty good, only fair, or poor?

Excellent.....	(60)	19	-1
Pretty good.....	40	-2	
Only fair.....	14	-3	
Poor.....	5	-4	
Not applicable (vol.).....	21	-5	
Not sure.....	1	-6	

2d. All in all, do you feel that your full capacities were put to use in your education after high school, or do you feel you could have stretched your capacities to learn more if the school you went to had given you the chance?

Full capacities were put to use.....	(61)	46	-1
Could have stretched capacities to learn more.....	50	-2	
Not sure.....	4	-3	

2e. Now, do you feel that your high school education properly prepared you for further education, or do you feel that your high school education left you with the feeling that you should have been better prepared?

High school properly prepared.....	(62)	53	-1
Should have been better prepared.....	46	-2	
Not sure.....	1	-3	

2f. Now, I want you to rate the preparation you feel your high school schooling gave you on each of these key areas. On (READ EACH ITEM), do you feel your high school preparation was excellent, pretty good, only fair, or poor?

<u>DO NOT ROTATE</u>	Excel- lent	Pretty Good	Only Fair	Not Poor	Sure
1. Your ability to read and understand written and verbal instructions.....	(63(44 -1	42 -2	11 -3	3 ~	* -5
2. Being capable of doing arithmetic functions....	(64(39 -1	35 -2	19 -3	7 -4	* -5
3. Having real discipline in your work habits.....	(65(23 -1	37 -2	30 -3	9 -4	1 -5
4. Learning how to write well.....	(66(35 -1	36 -2	22 -3	7 -4	* -5
5. Learning how to read well.....	(67(41 -1	39 -2	16 -3	3 -4	1 -5
6. Learning mathematics well.....	(68(33 -1	37 -2	21 -3	9 -4	* -5
7. Learning how to solve complex problems.....	(69(23 -1	40 -2	26 -3	10 -4	1 -5
8. Being able to work cooperatively with fellow students and faculty.....	(70(38 -1	41 -2	14 -3	6 -4	1 -5
9. Learning how to dress and to behave well.....	(71(33 -1	37 -2	20 -3	9 -4	1 -5
10. Having a good attitude toward your teachers....	(72(31 -1	44 -2	18 -3	6 -4	1 -5
11. Having a good attitude in dealing with the pressure of meeting academic standards.....	(73(21 -1	44 -2	24 -3	9 -4	2 -5
12. Having the capacity to concentrate on your studies over an extended period of time.....	(74(16 -1	43 -2	32 -3	9 -4	* -5
13. Having both the desire to learn more and the capacity to keep learning more as you moved to higher levels of education.....	(75(28 -1	39 -2	25 -3	7 -4	1 -5
14. Being motivated to give all you have to stretching your mind and learning new disciplines.....	(76(23 -1	39 -2	29 -3	9 -4	* -5
15. Having a real sense of dedication to learning..	(77(22 -1	44 -2	26 -3	7 -4	1 -5

2g. Now, as you think back on your schooling, do you feel that your high school should have done these things differently from the way it was done? Do you feel that (READ EACH ITEM), or not?

DO NOT ROTATE

Should Have Been	Should Not	Not Sure
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1. The standards of performance required of the students should have been higher.....(78)(72 -1 27 -2 1 -3)
2. There should have been more emphasis on preparation for higher education after school.....(79)(71 -1 29 -2 * -3)
3. There should have been more emphasis on essential skills, such as reading, writing, math, and the solving of complex problems.....(80)(63 -1 36 -2 1 -3)
4. There should have been more emphasis on learning how to speak well.....6*(08)(69 -1 31 -2 * -3)
5. You should have worked much harder and taken your classes more seriously.....(09)(72 -1 27 -2 1 -3)

(SKIP TO Q.4a)

ASK Q. 3 OF THOSE WHO SAID THEY WERE PARENTS OF STUDENTS WHO WENT TO HIGH SCHOOL 4 TO 8 YEARS AGO

3a. If you have more than one child who was in high school 4 to 8 years ago, please keep in mind your oldest child who went to high school back then. After high school, did your child get a job or seek employment, or did your child go on to further education?

- Got a job or sought employment.....(10)(39 -1 (SKIP TO Q. 3c)
 Went on to further education.....56 -2 (ASK Q. 3b)
 Other or Not Sure.....5 -3 (SKIP TO Q.4a)

3b. When your child got out of high school did he or she go to a four year college or university, a two year college or community college, or a vocational or trade school?

- A four year college or university.....(11)(67 -1
 A two year college or community college.....22 -2
 A vocational or trade school.....9 -3
 Other (SPECIFY)

.....1 -4
 Not sure.....1 -5

other

_____ (12)

_____ (13)

_____ (14)

(SKIP TO Q.3f)

3c. Now, do you feel that your child's high school education properly prepared them for the job market after high school, or do you feel that their high school education did not properly prepare them for later life?

High school properly prepared.....	(15	<u>52</u>	-1
Not properly prepared for later life....	<u>46</u>	-2	
Not sure.....	<u>2</u>	-3	

3d. Now, I want you to rate the preparation you feel your child received in high school on each of these key areas. On (READ EACH ITEM), do you feel your child's high school preparation was excellent, pretty good, only fair, or poor?

<u>DO NOT ROTATE</u>	Excel-	Pretty	Only	Not							
	lent	Good	Fair	Poor	Sure						
1. Their ability to read and to understand written and verbal instructions.....	(16	<u>21</u>	-1	<u>49</u>	-2	<u>20</u>	-3	<u>6</u>	-4	<u>4</u>	-5
2. Being capable of doing arithmetic functions....	(17	<u>14</u>	-1	<u>52</u>	-2	<u>23</u>	-3	<u>10</u>	-4	<u>1</u>	-5
3. Having real discipline in their work habits....	(18	<u>18</u>	-1	<u>36</u>	-2	<u>25</u>	-3	<u>17</u>	-4	<u>4</u>	-5
4. Learning how to write well.....	(19	<u>21</u>	-1	<u>35</u>	-2	<u>29</u>	-3	<u>14</u>	-4	<u>1</u>	-5
5. Learning how to read well.....	(20	<u>22</u>	-1	<u>44</u>	-2	<u>24</u>	-3	<u>7</u>	-4	<u>3</u>	-5
6. Learning mathematics well.....	(21	<u>12</u>	-1	<u>52</u>	-2	<u>29</u>	-3	<u>7</u>	-4	<u>—</u>	-5
7. Learning how to solve complex problems.....	(22	<u>12</u>	-1	<u>36</u>	-2	<u>34</u>	-3	<u>18</u>	-4	<u>—</u>	-5
8. Being able to work cooperatively with fellow employees.....	(23	<u>28</u>	-1	<u>49</u>	-2	<u>16</u>	-3	<u>5</u>	-4	<u>2</u>	-5
9. Learning how to dress and to behave well.....	(24	<u>25</u>	-1	<u>44</u>	-2	<u>13</u>	-3	<u>16</u>	-4	<u>2</u>	-5
10. Having a good attitude toward supervisors.....	(25	<u>23</u>	-1	<u>45</u>	-2	<u>17</u>	-3	<u>8</u>	-4	<u>7</u>	-5
11. Having a good attitude in dealing with those under them.....	(26	<u>18</u>	-1	<u>53</u>	-2	<u>17</u>	-3	<u>9</u>	-4	<u>3</u>	-5
12. Having the capacity to concentrate on the work done over an extended period of time.....	(27	<u>15</u>	-1	<u>50</u>	-2	<u>27</u>	-3	<u>8</u>	-4	<u>*</u>	-5
13. Having both the desire to want to learn more and the capacity to keep learning more on the job.....	(28	<u>19</u>	-1	<u>44</u>	-2	<u>23</u>	-3	<u>14</u>	-4	<u>—</u>	-5
14. Being motivated to give all they have to the job they are doing.....	(29	<u>25</u>	-1	<u>44</u>	-2	<u>19</u>	-3	<u>11</u>	-4	<u>1</u>	-5
15. Having a real sense of dedication to work.....	(30	<u>24</u>	-1	<u>43</u>	-2	<u>22</u>	-3	<u>11</u>	-4	<u>—</u>	-5

3e. Now, as you think back on your child's schooling, do you feel that the high school he or she went to should have done things differently from the way it was done? Do you feel that (READ EACH ITEM), or not?

DO NOT ROTATE

	Should Have Been	Should Not	Not Sure
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1. The standards of performance required of the students should have been higher.....(31)(75 -1 24 -2 1 -3)
2. There should have been more emphasis on preparation for work after school.....(32)(76 -1 24 -2 - -3)
3. There should have been more emphasis on essential skills, such as reading, writing, math, and the solving of complex problems.....(33)(80 -1 19 -2 1 -3)
4. There should have been more emphasis on learning how to speak well.....(34)(76 -1 23 -2 1 -3)
5. Your child should have worked much harder and taken his or her classes more seriously.....(35)(71 -1 29 -2 - -3)

(SKIP TO Q.4a)

ASK Q. 3f-3h OF THOSE PARENTS WHOSE CHILD WENT OFF TO FURTHER EDUCATION AFTER HIGH SCHOOL

3f. Now, do you feel that your child's high school education properly prepared them for further education after high school, or did your child's high school education leave you with the feeling that they should have been better prepared?

High school properly prepared them.....	(36)(66 -1
Should have been better prepared.....	32 -2
Not sure.....	2 -3

3g. Now, I want you to rate the preparation you feel your child received in high school on each of these key areas. On (READ EACH ITEM), do you feel your child's high school preparation was excellent, pretty good, only fair, or poor?

<u>DO NOT ROTATE</u>	Excel- lent	Pretty Good	Only Fair	Not Poor	Not Sure			
1. Their ability to read and understand written and verbal instructions.....(37(44 -1	42	-2	10	-3	4	-4	_	-5
2. Being capable of doing arithmetic functions...(38(36 -1	41	-2	16	-3	6	-4	1	-5
3. Having real discipline in their work habits...(39(37 -1	30	-2	19	-3	10	-4	4	-5
4. Learning how to write well.....(40(36 -1	42	-2	15	-3	8	-4	_	-5
5. Learning how to read well.....(41(49 -1	33	-2	11	-3	7	-4	_	-5
6. Learning mathematics well.....(42(27 -1	44	-2	21	-3	8	-4	*	-5
7. Learning how to solve complex problems.....(43(21 -1	50	-2	18	-3	8	-4	3	-5
8. Being able to work cooperatively with fellow students and faculty.....(44(53 -1	34	-2	11	-3	2	-4	_	-5
9. Learning how to dress and to behave well.....(45(53 -1	32	-2	11	-3	3	-4	1	-5
10. Having a good attitude toward their teachers..(46(44 -1	37	-2	14	-3	4	-4	1	-5
11. Having a good attitude in dealing with the pressure of meeting academic standards.....(47(29 -1	45	-2	21	-3	4	-4	1	-5
12. Having the capacity to concentrate on their studies over an extended period of time.....(48(30 -1	40	-2	21	-3	6	-4	3	-5
13. Having both the desire to learn more and the capacity to keep learning more as they moved to higher levels of education.....(49(40 -1	35	-2	16	-3	6	-4	3	-5
14. Being motivated to give all they have to stretching their mind and learning new disciplines.....(50(35 -1	38	-2	20	-3	7	-4	_	-5
15. Having a real sense of dedication to learning.(51(32 -1	41	-2	21	-3	5	-4	1	-5

3h. Now, as you think back on your child's schooling, do you feel that their high school should have done these things differently from the way it was done? Do you feel that (READ EACH ITEM), or not?

DO NOT ROTATE

	Should Have Been	Should Not	Not Sure
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1. The standards of performance required of the students should have been higher.....(52)(52 -1 42 -2 6 -3)
2. There should have been more emphasis on preparation for higher education after school.....(53)(59 -1 37 -2 4 -3)
3. There should have been more emphasis on essential skills, such as reading, writing, math, and the solving of complex problems.....(54)(64 -1 32 -2 4 -3)
4. There should have been more emphasis on learning how to speak well.....(55)(59 -1 40 -2 1 -3)
5. Your child should have worked much harder and taken his or her classes more seriously.....(56)(54 -1 46 -2 2 -3)

ASK EVERYONE

4a. In the elementary, junior high, and high schools as they are today, do you feel that there are clear standards for what students should know and be able to do upon their graduation from high school, or don't you feel that way?

Are clear standards today.....(57)(37 -1 (ASK Q. 4b)

Are not clear standards.....(54 -2
Not sure.....(9 -3 (SKIP TO Q. 4c)

4b. Do you feel that today's standards are high enough, or not high enough?

High enough.....(58)(47 -1
Not high enough.....(48 -2
Not sure.....(5 -3

ASK EVERYONE

4c. Do you feel that the country needs common national standards of performance that all schools should be expected to live up to, or don't you feel that is necessary?

Need common national standards of performance...(59)(82 -1
Don't need such common standards.....(14 -2
Not sure.....(4 -3

4d. Do you believe that students and parents in this country should know how American students' performance compares to world class standards, or don't you feel that way?

Should know how America compares with world class standards.....	(60)	<u>80</u>	-1
Don't feel that is needed.....		<u>16</u>	-2
Not sure.....		<u>4</u>	-3

4e. Is it your impression that employers have accurate and comprehensive information about the academic performance of recent high school graduates who are seeking jobs with them, or don't you think so?

Have accurate and comprehensive information..	(61)	<u>37</u>	-1
Do not have such information.....		<u>52</u>	-2
Not sure.....		<u>11</u>	-3

4f. Do you feel that employers have accurate and comprehensive information about the academic performance of recent college graduates, or not?

Have such information.....	(62)	<u>46</u>	-1
Do not have.....		<u>42</u>	-2
Not sure.....		<u>12</u>	-3

4g. In order for America to be really competitive economically in the world, do you feel that this country needs to reach higher standards of educational achievement, or not?

Needs to reach higher standards.....	(63)	<u>88</u>	-1
Does not need to achieve higher standards.....		<u>10</u>	-2
Not sure.....		<u>2</u>	-3

4h. Do you feel that America places enough emphasis today on the importance of learning, or do you feel that more emphasis should be given to the importance of learning?

America places enough emphasis on learning...	(64)	<u>18</u>	-1
Should give more emphasis to the importance of learning.....		<u>80</u>	-2
Not sure.....		<u>2</u>	-3

4i. How important do you feel it is for the American workforce to improve its skills in order for this country to become economically competitive in the world — very important, somewhat important, not very important, or not important at all?

Very important.....	(65)	<u>82</u>	-1
Somewhat important.....		<u>14</u>	-2
Not very important.....		<u>1</u>	-3
Not important at all.....		<u>1</u>	-4
Not sure.....		<u>2</u>	-5

4j. Do you feel the nation today invests enough in (READ EACH ITEM), not enough, or too much in (READ EACH ITEM)?

DO NOT ROTATE

		Not Enough	Too Enough	Not Much	Sure
1. Pre-school education.....	(66	26	-1	61	-2
				8	-3
				5	-4
2. Kindergarten through grade 12.....	(67	22	-1	71	-2
				3	-3
				4	-4
3. Education beyond 12th grade.....	(68	26	-1	64	-2
				6	-3
				4	-4
4. Training and adult education.....	(69	24	-1	69	-2
				3	-3
				4	-4

4k. Do you believe that creating a national examination system based on world class standards will improve education in America, or not?

National examination system will improve education in America.....	(70	59	-1
Will not.....		35	-2
Not sure.....		6	-3

71-802

ASK EVERYONE

Now a few factual questions for classification purposes.

F1. How old are you? IF HESITANT, READ LIST

18 to 20.....	7*	(08	-1
21 to 24.....		—	-2
25 to 29.....		—	-3
30 to 34.....		—	-4
35 to 39.....		—	-5
40 to 44.....		—	-6
45 to 49.....		—	-7
50 to 64.....		—	-8
65 to 74.....		—	-9
75 and over.....	(09	—	-0
Not sure.....		—	-1

F2. What is the last grade level of school you have completed?

Less than high school (grades 1-11)....	(10	—	-1
High school graduate (grade 12).....		—	-2
Some college (grades 13-15).....		—	-3
College graduate (grade 16).....		—	-4
Postgraduate (grade 17 and over).....		—	-5
Not sure.....		—	-6

269

F3. Are you a member of a labor union, or is anyone else in this household a member of a labor union? (IF "YES":) Can you tell me who that person is? MULTIPLE RECORD IF NECESSARY

Self is member.....	(11(-1
Other is member.....	_____	-2
No union member in household.....	_____	-3
Not sure.....	_____	-4

F4a. With which religious group do you identify? Would you describe yourself as Protestant, Catholic, Jewish, or what?

INTERVIEWER NOTE:

Protestant.....	(12(-1	(ASK Q.F4b)
Catholic.....	_____	-2	
Jewish.....	_____	-3	
Other.....	_____	-4	(SKIP TO Q.F5)
None (vol.).....	_____	-5	
Not sure.....	_____	-6	

CODE AS "PROTESTANT":

Baptist
"Born-Again"
"Christian" (UNSPEC.)
Church of Christ
Congregational
Episcopalian
"Fundamentalist"
Latter-Day Saint/Mormon
Lutheran
Methodist
Pentecostal
Presbyterian
Unitarian

CODE AS "OTHER" AND SPECIFY:

Christian Scientist
Greek/Russian Orthodox
Jehovah's Witness
7th Day Adventist

F4b. Do you belong to or attend in person, watch on television, listen on radio, or receive literature from any evangelical church or preacher?

MULTIPLE RECORD

Belong to/attend in person.....	(13(-1
Watch on television.....	_____	-2
Listen on radio.....	_____	-3
Receive literature.....	_____	-4
Do not do these things.....	_____	-5
Not sure.....	_____	-6

F5. How would you describe your own personal political philosophy — conservative, moderate, or liberal?

Conservative.....	(14)	-1
Moderate.....	_____	-2
Liberal.....	_____	-3
Not sure.....	_____	-4

F6. Regardless of how you might vote, what do you usually consider yourself -- a Republican, a Democrat, an independent, or what?

Republican.....	(15)	-1
Democrat.....	_____	-2
Independent.....	_____	-3
Other (vol.).....	_____	-4
Not sure.....	_____	-5

F7. Did you vote in the 1988 presidential election when just about half the voters came out to vote, or didn't you get around to voting then?

Voted.....	(16)	-1	(ASK Q.F8)
Did not vote.....	_____	-2	
Not sure.....	_____	-3	(SKIP TO Q.F9)

F8. In the 1988 election for president, did you vote for Bush the Republican or for Dukakis the Democrat?

Bush.....	(17)	-1
Dukakis.....	_____	-2
Other (vol.).....	_____	-3
Not sure.....	_____	-4

F9. Which of the following income categories best describes your total 1990 household income? Was it (READ LIST)?

\$7,500 or less.....	(18)	-1
\$7,501 to \$15,000.....	_____	-2
\$15,001 to \$25,000.....	_____	-3
\$25,001 to \$35,000.....	_____	-4
\$35,001 to \$50,000.....	_____	-5
\$50,001 to \$75,000.....	_____	-6
\$75,001 to \$100,000.....	_____	-7
\$100,001 or over.....	_____	-8
Not sure.....	_____	-9

(INTERVIEWER: TOTAL
HOUSEHOLD INCOME BEFORE
TAXES FROM ALL SOURCES —
IF UNSURE OF 1990 INCOME,
PROBE FOR ESTIMATE)

F10. Are you of Hispanic origin or descent, or not?

Yes, of Hispanic origin.....	(19)	-1
No, not of Hispanic origin.....	_____	-2
Not sure.....	_____	-3

F11. Do you consider yourself white, black, Asian, or what?

White.....(20) _____ -1

Black..... _____ -2

Asian or Pacific Islander..... _____ -3

American Indian or Alaskan native.... _____ -4

Not sure..... _____ -5

21-80Z

That completes the interview. Thank you very much for your cooperation!

Time Ended: _____ A.M./P.M.